



**INFRAGARD NATIONAL MEMBERS ALLIANCE
2023 ANNUAL REPORT**



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ABOUT US

PROTECTING U.S. CRITICAL INFRASTRUCTURE AND THE AMERICAN PEOPLE

InfraGard National Members Alliance

InfraGard National Members Alliance (INMA) is an FBI-affiliated independent nonprofit organization dedicated to protecting U.S. critical infrastructure and the American people. Established in 2003, INMA is the private sector component of the FBI's InfraGard program, which is a partnership between the Federal Bureau of Investigation and members of the private sector for the protection of U.S. critical infrastructure. INMA is comprised of over 70 InfraGard Members Alliances (IMAs), nonprofit organizations which represent INMA at the local level across the country. Through these alliances, law enforcement and the American business community can collaborate on educational programs, training events and information-sharing initiatives that strengthen national security and the foundation of American life.

The mission of InfraGard National Members Alliance is to protect United States critical infrastructure and the American people by cultivating communications, collaboration and engagement between the public and private sectors; the alliance unites the knowledge base, work and resources of these stakeholders to mitigate threats to national security, improve resilience, and strengthen the foundation of American life.

About InfraGard®

InfraGard is a partnership between the Federal Bureau of Investigation (FBI) and members of the private sector for the protection of U.S. critical infrastructure and the American people. As one of the nation's largest public/private partnerships, InfraGard connects critical infrastructure owners, operators and stakeholders with the FBI to provide education, networking and information sharing on security threats and risks. InfraGard's vetted membership includes: business executives, entrepreneurs, lawyers, security personnel, military and government officials, IT professionals, academia, and state and local law enforcement—all dedicated to contributing industry-specific insight and advancing national security.

The mission of the InfraGard program is to enhance our nation's collective ability to address and mitigate threats to United States critical infrastructure by fostering collaboration, education, and information-sharing through a robust private sector/government partnership.



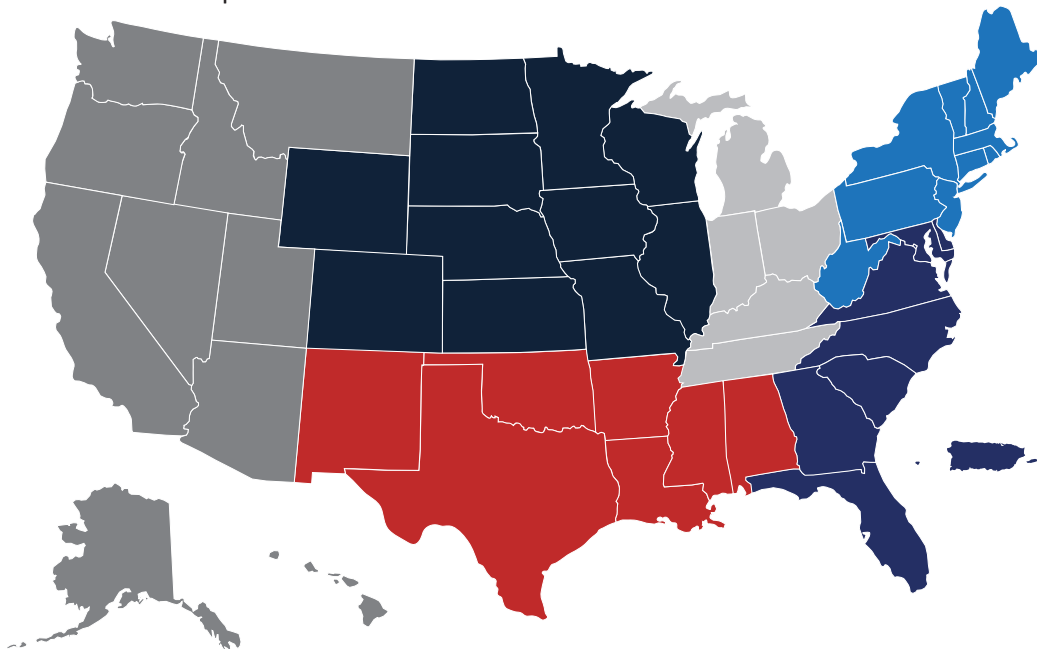


ABOUT US | A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT

About InfraGard Members Alliances

InfraGard Members Alliances (IMAs) are incorporated as nonprofit 501(c)(3) organizations and work with their respective FBI Field Offices to hold meetings, host events, educate and serve their communities. This unique organizational structure enables each IMA to produce educational programs and information-sharing initiatives that adapt to the unique threat priorities, critical infrastructure landscapes and security needs of their specific regions.

Each IMA has a board of directors to manage its activities and operations. Upon being accepted for membership, individual InfraGard members can then choose to affiliate with a local IMA to truly maximize the value, benefits, and experience of membership.



PACIFIC	NORTH CENTRAL	SOUTH CENTRAL	MIDWEST	NORTHEAST	SOUTHEAST
Alaska Arizona Hawaii Idaho Los Angeles Nevada Oregon Sacramento San Diego San Francisco Bay Area Washington State	Chicago Denver Iowa Kansas City Minnesota Nebraska North Dakota Peoria South Dakota Springfield St. Louis Wisconsin	Arkansas Austin Capital of Texas Birmingham El Paso Houston Huntsville Louisiana Mississippi New Mexico North Texas Oklahoma Rio Grande San Antonio Southern Alabama	Central Ohio Cincinnati Dayton Indiana Kentucky Knoxville Memphis Michigan Middle Tennessee Northern Ohio Toledo	Albany Boston Buffalo Central PA Connecticut Maine New Hampshire New Jersey New York City Metro Philadelphia Pittsburgh Rhode Island West Virginia	Atlanta Charlotte Delaware Eastern Carolina Jacksonville Maryland National Capitol Region Norfolk Orlando Puerto Rico Richmond South Carolina South Florida Tallahassee Tampa Bay



A MESSAGE FROM THE PRESIDENT

DOUG FARBER



2023 marked the 27th anniversary of the InfraGard program. This milestone represents the patriotism, dedication, heart and soul of numerous stakeholders who care deeply about the security of our nation. We proudly salute our InfraGard members, InfraGard Members Alliance (IMA) leaders, InfraGard National Members Alliance (INMA) leaders, and supporters for their service. Additionally, we extend our profound appreciation to the FBI Office of Private Sector, our devoted partner in this endeavor. Working together, we have made significant gains toward engaging the private sector in protecting U.S. critical infrastructure and advancing national security.

As a national program with a local heartbeat, our 70+ InfraGard Members Alliances (IMAs) continue to be an incredible force multiplier within the InfraGard program. They are making invaluable contributions to the safety and security of their communities via innovative programs, events and initiatives tailored to the threat landscapes of their respective regions.

To support our IMAs, InfraGard National Members Alliance proudly continued our leadership development program, *R.I.S.E. – Raising InfraGard Success and Excellence*. *R.I.S.E.* serves as both the brand and content umbrella for our IMA development programs. We proudly served over 530 leaders within the InfraGard program in 2023 via our Lessons in Leadership Signature Series, InfraGard Regional Leadership Summits, InfraGard Presidents and PSCs Summit, and more.

National Infrastructure Security & Resilience U (NISRU), our flagship eLearning program, trained over 4,000 members in 2023, providing nearly 6,000 educational hours on topics ranging from cybersecurity and terrorism to human trafficking, crimes against children, and more. We were proud to have NISRU recognized as the 2023 recipient of the prestigious Outstanding Security Performance Award (OSPA), in the category of Outstanding Security Training Initiative.

Our National Sector Security and Resilience Program also contributed to our information sharing mission within the 16 critical infrastructure sectors. Our National Sector Chiefs produced educational presentations for InfraGard members specific to threats to the Commercial Facilities, Defense Industrial Base, Emergency Services, and Healthcare Sectors. Highlights from our National Cross-Sector Council Program also included a webinar series produced by the Countering Human Trafficking and Forced Labor CSC and a hybrid event from the National Disaster Resilience Council (NDRC) focusing on protecting America's energy infrastructure.

Thank you to our leaders, members and supporters for another successful year. InfraGard National Members Alliance remains steadfast in our mission of protecting U.S. critical infrastructure and the American people.

With Appreciation,

Doug Farber, President

InfraGard National Members Alliance



OUR PROGRAMS

NATIONAL INFRASTRUCTURE SECURITY & RESILIENCE U (NISRU)



OSPA WINNER 2023



Making an Impact in 2023



4,010

Total Students
Trained



5,934

Educational
Hours

NATIONAL INFRASTRUCTURE SECURITY AND RESILIENCE U (NISRU) is the flagship eLearning program of InfraGard National Members Alliance. The mission of NISRU is to develop and deliver education, training, and workforce development programs - including webinars, workshops, conference events, and other learning opportunities - for InfraGard members and other security stakeholders to advance their knowledge and skills in critical infrastructure protection.

Sourced from the U.S. national security and critical infrastructure protection community and vetted by InfraGard National Members Alliance subject matter experts, our instructors present industry-relevant workshops and courses that strengthen the physical and cybersecurity of critical infrastructure organizations and our nation.



OUR PROGRAMS

NATIONAL INFRASTRUCTURE SECURITY & RESILIENCE U (NISRU)

Sourced from the U.S. national security and critical infrastructure protection community, our speakers present industry-relevant webinars and workshops that help InfraGard members advance their knowledge and skills.

Educational programs in 2023 included:

Workshop Wednesdays

- Applying Crime Prevention Through Environmental Design (CPTED) to Critical Infrastructure Protection
- Are You Ready for Payment Card Industry Data Security Standard (PCI DSS) v4.0?
- Building Foundations: Applying Lessons of Recorded Future's Threat Intel Handbook
- Building Quantum-Resilience for Critical Infrastructure
- Certified Cyber Security Architect (CCSA) Certification Training
- CMMC and Federal Cyber Compliance Update
- Homegrown: The New Age of Terrorism
- Hostile Surveillance Detection (SD) and Assessing Vulnerabilities
- How to Plan for and Conduct a Tabletop Exercise
- Identity and Access Management (IAM) Leading Practices
- Meatballs and Meatbags: Hacking Critical Associations Underlying Our Judicial Branch
- Modernizing Hospitality Risk Mitigation with Advanced Hotel/Resort Threat Intelligence
- Situational Awareness Specialist Training
- Situational Awareness Specialist (Advanced Practitioner) Credentialing Training
- Soft Target Protection: Safeguarding Events and Large Crowds from Vehicle Attacks
- Systems Engineering: A Catalyst for Successful Critical Infrastructure Projects
- Tired of Increasing Violence & Reading Headlines About "Leakage & Warning Signs Missed?"



OUR PROGRAMS

NATIONAL INFRASTRUCTURE SECURITY & RESILIENCE U (NISRU)

Free InfraGard National Members Alliance (INMA) Webinars and Partner Webinars

- A Leader's Roadmap to Motivating Teams and Building a Culture of Agility, Innovation and Excellence – A Presentation of the INMA R.I.S.E. Lessons in Leadership: Signature Series with Dave Pekoske, Administrator, Transportation Security Administration (TSA) and Vice Commandant, U.S. Coast Guard (ret.)
- An Introduction to the INMA Countering Human Trafficking and Forced Labor Cross-Sector Council
- Building and Leading Highly Effective Teams – A Presentation of the INMA R.I.S.E. Lessons in Leadership: Signature Series with Admiral Eric Olson, U.S. Navy (ret.) and Former Commander, U.S. Special Operations Command (ret.)
- Combating Crimes Against Children: A Presentation of the INMA/NEC National Security Systems Sponsor Series
- Commercial Facilities Workshop - A Presentation of the INMA National Sector Security and Resilience Program, Commercial Facilities Sector
- Current Threats and Challenges to the Defense Industrial Base Sector: A Presentation of the INMA National Sector Security and Resilience Program, Defense Industrial Base Sector
- Cybersecurity for Work and Home: How to Protect Yourself from Cyber Threat Actors: A Presentation of INMA and the Cybersecurity Infrastructure and Security Agency (CISA)
- Cybersecurity is a Patient Safety Issue: A Presentation of the INMA National Sector Security and Resilience Program, Healthcare Sector
- FBI S3WG Webinar: Foreign Adversary Threats to the U.S. Space Industry
- How to Evaluate Unusual Threat Reporting: A Presentation of INMA and the National Counterterrorism Center
- Human Trafficking in our Communities: Lived Experiences, Hope and Healing – A Presentation of INMA's Countering Human Trafficking and Forced Labor Cross-Sector Council
- Resilience and Culture Since 9-11: A Presentation of the INMA National Sector Security and Resilience Program, Emergency Services Sector
- Significant Cyber Breaches of the Past: Observations from the Trenches: A Presentation of the INMA/Resecurity Sponsor Series
- The Human Trafficking Toll: Stories of Survival – A Presentation of the INMA/NEC National Security Systems Sponsor Series
- Understanding the Attack on the North Carolina Electric Grid: A Presentation of the INMA National Cross-Sector Council Program



OUR PROGRAMS

NATIONAL INFRASTRUCTURE SECURITY & RESILIENCE U (NISRU)

InfraGard Members Shared their Feedback on NISRU Workshops and Training Courses

“The content and speaker were really great! He provided some great examples, voicing you must use the security tools provided. Topics like these, such online experiences most people have every day (email, selecting passwords, web browsing, social media etc.), are great subjects to speak about and advise people on.”

– InfraGard Member

Attended: Cybersecurity for Work and Home: How to Protect Yourself from Cyber Threat Actors

“The current series of workshops is excellent with experienced SME’s.”

– InfraGard Member, Communications Sector

Attended: How to Evaluate Unusual Threat Reporting

A Presentation of the InfraGard National / National Counterterrorism Center Webinar Series

“Wonderful presentation. The questions asked were relevant and provided Mr. Chertoff the opportunity to share some critical elements of what we should be planning for as a critical infrastructure sector and at InfraGard National.”

– InfraGard Member

Attended: R.I.S.E. Lessons in Leadership Series: The Five Pillars of Successful Leadership, featuring Former DHS Secretary Michael Chertoff

“The presenters were excellent and most relevant!”

– InfraGard Member

Attended: Combating Crimes Against Children

A Presentation of the InfraGard National / NEC National Security Systems Sponsor Series

“The speaker was phenomenal, focused on actually securing an environment versus checking boxes or parroting generally held perceptions.”

– InfraGard Member

Attended: Significant Cyber Breaches of the Past: Observations from the Trenches:

A Presentation of the InfraGard National / Resecurity Sponsor Series



OUR PROGRAMS

NATIONAL SECTOR SECURITY AND RESILIENCY PROGRAM (NSSRP)

The purpose of the National Sector Security and Resilience Program (NSSRP) is to promote interdependent, global, and Internet-reliant critical infrastructure (CI) through the timely, accurate and effective dissemination and exchange of sector and cross-sector specific information. The NSSRP contributes to the InfraGard mission through creation and sustainment of a “network-of-networks” (aka) the sector program. The NSSRP fosters collaboration and information sharing among and between owners, operators, and professionals in each of the 16 critical infrastructure sectors.

Highlights from 2023

In 2023, the National Sector Security and Resilience Program (NSSRP) focused on providing sector-specific training and education to InfraGard members. Utilizing National Infrastructure Security and Resilience U (NISRU), InfraGard National’s flagship eLearning platform, National Sector Chiefs presented the following webinars:

April 4, 2023

CYBERSECURITY IS A PATIENT SAFETY ISSUE: A PRESENTATION OF THE HEALTHCARE AND PUBLIC HEALTH SECTOR

This workshop focused on why a healthcare cyber event has more than just financial implications. A thorough review of real-world events illustrated the impacts of a cyber breach on patient care. This workshop also reviewed the implications of artificial intelligence and the Internet of Medical Things.

Presenter Mark P. Jarrett MD, MBA, MS, HClSSP currently serves as Senior Health Advisor for Northwell Health and a Professor of Medicine at the Donald and Barbara Zucker School of Medicine at Hofstra/Northwell. He is INMA’s National Sector Chief for the Healthcare and Public Health Sector, and Chair of the Healthcare and Public Health Sector Coordinating Council.

June 22, 2023

RESILIENCE AND CULTURE SINCE 9-11 AND HOW WE CAN SURVIVE IN THE 21ST CENTURY: A PRESENTATION OF THE EMERGENCY SERVICES SECTOR

This webinar provided critical knowledge and tools for supporting and managing the mental health of organizational members, to include providing an understanding of steps to take in developing resilience in mental health management to enhance member safety, health, and engagement. Attendees learned about organizational mindsets and how they must adapt to survive in the future. Lessons learned in the decades since the devastating terror attacks of 9/11, and how they can be applied today, were also covered.

Presenters included:

- Dr. Michael J. Fagel has served fire, rescue, EMS, law enforcement, and corporate risk management for over 45 years. He teaches bio-defense and homeland security at the Illinois Institute of Technology (IIT) and Northern Illinois University.
- Greg Benson, Fire Chief, Port Arthur Fire Department, has served in fire, EMS, and emergency management roles for over 40 years, including services as a firefighter, paramedic and Fire Chief.



OUR PROGRAMS

NATIONAL SECTOR SECURITY AND RESILIENCY PROGRAM (NSSRP)

National Sector Chiefs presented the following webinars:

July 26, 2023

A PRESENTATION OF THE COMMERCIAL FACILITIES SECTOR

This presentation, given by a third-generation business continuity professional and certified Master Business Continuity Professional, provided an introduction into how to design and implement business continuity training that is engaging and informational for all levels of an organization. Business continuity is a substantial element of any organization's processes, and with younger millennials and Gen Z'ers entering the workforce alongside current longtime professionals, business continuity training must be comprehensive and exciting. This presentation focused on the *who, what, when, where, why, and how* of business continuity. Attendees learned how to engage their workforces in meaningful, bi-directional conversation about recovery and resilience, so all are trained on the BC plan and how to implement it effectively.

Presenter Patrick Hardy is founder & CEO of Hytropy Disaster Management, a full-service small business and family disaster management company. Pat has extensive experience working in the public, private and non-profit sectors in disaster management from micro-businesses to Fortune 500 companies such as Google, Merck, and Parsons Corporations. He is currently the NSSRP National Sector Chief for Commercial Facilities.

June 29, 2023

CURRENT THREATS AND CHALLENGES TO THE DEFENSE INDUSTRIAL BASE SECTOR

A PRESENTATION OF THE DEFENSE INDUSTRIAL BASE SECTOR

This webinar provided an overview of the Defense Industrial Base, focusing on current threats, challenges and best practices, particularly around cybersecurity and counterintelligence. Attendees learned about the Defense Industrial Base Sector, its threats and vulnerabilities, and cybersecurity and counterintelligence lessons learned from DIB companies.

Presenters included:

- Vince Scott is a retired Navy Cryptologist/Information Warfare Officer and currently serves as the CEO of Defense Cybersecurity Group, a cyber consulting company focused on the DoD Cyber requirements for the Defense Industrial Base. He also serves as the Deputy National Sector Chief of the Defense Industrial Base Sector for InfraGard National members Alliance.
- Chris Gore is President of J2X, a veteran-owned consulting company providing program protection activities for highly classified, research & development projects for the U.S. Government and protecting critical intellectual property for global Fortune 50 companies and small businesses alike.



OUR PROGRAMS

NATIONAL SECTOR SECURITY AND RESILIENCY PROGRAM (NSSRP)

In 2023, the NSSRP's flagship Sector Chief Training Academy (SCTA) continued to serve our IMAs by providing a learning foundation for their respective Sector Chiefs. 14 Sector Chiefs graduated this year, representing five InfraGard Members Alliances (IMAs).

During the SCTA, Sector Chiefs actively engage with each other and with National Sector Chiefs (NSC), National Subject Matter Experts (SME), Sector Chief Coordinators, FBI Private Sector Coordinators (PSC) and other mission leaders.

THE COHORT USES EIGHT TEACHING METHODS, INCLUDING:

- Experiential learning
- A "flipped" TEAMS room
- Weekly team presentations
- Observing other teams and providing constructive feedback
- Team-based
- Advanced topic lectures
- Team teaching
- Team wikis

SCTA COHORT	SECTOR CHIEFS	EXAMPLE INNOVATIONS DELIVERED
OCTOBER 2022	4 IMA Teams x 2 = 8 Chicago Denver Los Angeles San Diego	Mobile SAT Comms SOPs Playbook
		IMA Chapter Website Upgrade
		Private Security Partnership Plan for Water & Chemical Sectors
APRIL 2023	3 IMA Teams x 2 = 6 Chicago Phoenix San Diego	Aviation Sector Cyber Resources Guide
		IMA Sector Chief Playbook
		INFRAGARD COMMUNICATIONS – on VCP Platform



OUR PROGRAMS

NATIONAL CROSS-SECTOR COUNCIL PROGRAM (NCSCP)

The National Cross-Sector Council Program (NCSCP) was created to enhance timely, accurate and effective dissemination and exchange of cross-sector specific information to protect, secure and ensure the operational resilience of the nation's interdependent, globally and Internet-reliant critical infrastructure(s) by providing comprehensive expertise to communities throughout the United States.

SNAPSHOTS: MEET THE NINE CROSS-SECTOR COUNCILS

BLOCKCHAIN CROSS SECTOR-COUNCIL

Gary Retherford, Chair

The Blockchain Cross Sector Council is seeking to expand and broaden the consideration of blockchain usage in critical infrastructure applications. This disruptive technology fosters transparency through secure data storage and exchange across critical infrastructure industries, thereby establishing a secure foundation for transactional data security. The mission of this CSC is to expand the blockchain collective knowledge pool among its members by building a cross-sector organization that will promote dialogue, encourage the development of potential blockchain solutions for critical infrastructures, and share knowledge from one sector to another.

BUSINESS CONTINUITY CROSS-SECTOR COUNCIL

Kim Hirsch, Chair

The Business Continuity Cross-Sector Council attracts members from across several disciplines – organizational resilience, business continuity, disaster recovery and risk management. This is a large CSC – over 800 members at last count – which should not surprise anyone who understands the exponentially growing threat to business over the past few years.

CISO CROSS-SECTOR COUNCIL

The CISO Cross-Sector Council provides an opportunity for InfraGard members who have an executive leadership position in information security to collaborate at the chapter, region, and national levels. CISOs with expertise exist in every sector. This CSC addresses the need to strengthen information security in America and enhance the workforce to ensure we keep our competitive edge.



OUR PROGRAMS

NATIONAL CROSS-SECTOR COUNCIL PROGRAM (NCSCP)

COUNTERING HUMAN TRAFFICKING AND FORCED LABOR CROSS-SECTOR COUNCIL

Dr. Earl Motzer, Chair

This Countering Human Trafficking and Forced Labor Cross-Sector Council was created in November 2022. Here in the United States, both U.S. residents and foreign nationals are bought and sold like modern-day slaves, according to the FBI. This illegal exploitation of persons causes unimaginable suffering, depriving victims of their freedom, dignity, and basic human rights. The mission of this CSC is to expand the knowledge of InfraGard members about this criminal activity, including ways to recognize possible victims and how to report suspected trafficking activity. Education, briefings, and resources on various aspects of human trafficking and forced labor are provided to InfraGard chapters for their use.

In 2023, the Countering Human Trafficking and Forced Labor CSC held the following educational webinars:

JANUARY 24, 2023

Introduction to the Countering Human Trafficking and Forced Labor Cross-Sector Council (CSC) of InfraGard National Members Alliance

This webinar provided an introduction to the new Countering Human Trafficking and Forced Labor Cross-Sector Council (CSC) of InfraGard National Members Alliance (INMA). Attendees learned how to recognize and report suspected human trafficking and/or forced labor activity and understand the resources available to InfraGard members on this topic.

APRIL 27, 2023

A Presentation of the Countering Human Trafficking and Forced Labor Cross-Sector Council of InfraGard National Members Alliance

Every year, thousands of vulnerable individuals become victims of sexual exploitation and human trafficking. This program featured a panel discussion with survivors and those dedicated to combating this heinous crime. Speakers included: Dr. Earl Motzer – National Board Director and Chair, Countering Human Trafficking and Forced Labor Cross-Sector Council, InfraGard National Members Alliance; Keelin Washington - A live experience expert, advocate, and public speaker in the field of human sex trafficking; Jeff Wohler - President and CEO, San Diego Harbor Police Foundation; and Stephanie Yanta, Senior Account Manager, Intel, NEC National Security Systems.

JULY 25, 2023

Human Trafficking in our Communities: Lived Experiences, Hope and Healing

This presentation featured a female human trafficking victim who was in captivity for fifteen years sharing lived experience, and a male survivor specialist focusing on indicators, legal and medical, social and holistic aspects of human trafficking and how to implement trauma-informed care.



OUR PROGRAMS

NATIONAL CROSS-SECTOR COUNCIL PROGRAM (NCSCP)

DIGITAL EXHAUST THREATS AND MITIGATION CROSS-SECTOR COUNCIL

Jodi Masters-Gonzales, Chair

The Digital Exhaust Threats (DEX) and Mitigation Cross-Sector Council was established at the end of 2022. This mission of this CSC is to equip InfraGard members, communities, and public/private partners with information, resources, and tools to combat cybercrimes that leverage DEX—from those of convenience (e.g. automated bots) to Advanced Persistent Threats (APTs). Through education, training, and increased awareness of the FBI Digital Exhaust Opt-Out Guide, this CSC aims to increase collective intelligence in this domain, enabling a collaborative defense that contributes to the protection of our nation's critical infrastructure and national preparedness directives.

In 2023, this CSC partnered with the local InfraGard Atlanta Members Alliance to pilot a well-attended webinar titled Introduction to Digital Exhaust.

ELECTRONIC SECURITY INDUSTRY CROSS-SECTOR COUNCIL

The Electronic Security Industry Cross-Sector Council was established to facilitate the gathering, coding, and dissemination of Cross Sector supply chain facility(s) physical and cyber security readiness to the FBI, DHS, and/or other U.S. government agencies charged with maintaining national security, readiness, and resilience.

INSIDER THREAT CROSS-SECTOR COUNCIL

Joseph DiNoto, Chair

The Insider Threat Mitigation Cross-Sector Council was established to facilitate the identification and mitigation of insider threats faced by all 16 critical infrastructure sectors by organizing communication, education and information sharing of both threat and mitigation information to the leadership of all sectors.

LEGAL INDUSTRY CROSS-SECTOR COUNCIL

Richard Lutkus, Chair

The mission of the Legal Cross-Sector Council is to foster cohesive communication, encourage continuous education, and facilitate efficient sharing of vital threat information among the legal community and associated professionals within the InfraGard membership. By engaging a range of stakeholders, including chairpersons, general counsel, managing partners, assistant general counsel, senior leadership in risk roles, and those collaborating with the legal function, we aim to bolster the resilience and security of our nation's legal infrastructure through collaboration and cooperation.



OUR PROGRAMS

NATIONAL CROSS-SECTOR COUNCIL PROGRAM (NCSCP)

In 2023, the Legal Industry CSC continued with proactive outreach to its members, including surveys and feedback requests regarding programs, objectives, and more. This CSC is also increasing its focus on legal risk scenarios for all sectors, to include quarterly presentations a recruitment effort to all attorney types that have risk practices, broadening the historical cyber focus into areas such as privacy, workplace risk, threat management, and more.

NATIONAL DISASTER RESILIENCE COUNCIL (NDRC)

Mary Lasky, Chair

The National Disaster Resilience Council's mission is to inform communities how to mitigate the high-impact threat of long-term power and communications failure (greater than 30 days), which could lead to catastrophic, cascading losses of life-sustaining infrastructures and resources for recovery.

In support of this mission, the National Disaster Resilience Council held its annual NDRC Summit on December 5-6, 2023 as a hybrid event, with over 800 people in attendance. The Summit was co-hosted by Joint Base San Antonio (JBSA) and took place at the University of Texas at San Antonio's National Security Collaborative Center (NSCC). The 2023 agenda focused on preparation for adversarial attacks and destructive natural events causing long-term outages of America's critical infrastructure. A powerhouse speaker lineup from government and private industry participated in impactful presentations and thought-provoking panel discussions on five of the hottest topics in infrastructure resilience today: cyber threats; Department of Defense key enablers; operational continuity; research and development updates; and the all-important critical human infrastructure.

The Buzz on the NDRC Summit:

"This was a great collaborative event with an engaged audience and presenters on the same page. The Summit's focus on actions and solutions, instead of pie in the sky or check-the-box thinking was a welcome spirit"

NDRC Summit Attendee

"The quality of the speakers was awesome and the adherence to planned timelines added to the professionalism and valued attendees' time."

NDRC Summit Attendee



OUR PROGRAMS

R.I.S.E. – RAISING INFRAGARD SUCCESS AND EXCELLENCE

First introduced in the spring of 2022, InfraGard National's multi-year strategic initiative, R.I.S.E. (*Raising InfraGard Success and Excellence*) is based on the premise that InfraGard Members Alliances (IMAs) throughout the nation represent the single greatest force multiplier in mission achievement for the InfraGard program. They are the boots on the ground, on the front lines of protecting their communities, and in doing so, they represent a vital piece of the larger national security picture.

InfraGard National Members Alliance is deeply invested in fostering the success and excellence of all IMAs. R.I.S.E. represented a formalization, refinement, and expansion of IMA development activities and a commitment to resource prioritization in this area. Comprised of five pillars, R.I.S.E. now serves as both the brand and content umbrella for INMA's IMA development programs.

- The R.I.S.E. Leadership Academy
- InfraGard Regional Leadership Summits
- The R.I.S.E. Exchange, an IMA Mentorship Program
- InfraGard Presidents & PSCs Summit
- The R.I.S.E. Resource Library

THE R.I.S.E. PROGRAM PROUDLY SERVED OVER 530 LEADERS WITHIN THE INFRAGARD PROGRAM IN 2023. R.I.S.E. IS PROUDLY NURTURING THE DEVELOPMENT OF HIGH PERFORMING INFRAGARD CHAPTERS THAT ARE ACTIVELY SUPPORTING THE INFRAGARD MISSION BY CONTRIBUTING TO THE SAFETY AND SECURITY OF THEIR REGIONS.





OUR PROGRAMS

R.I.S.E. – RAISING INFRAGARD SUCCESS AND EXCELLENCE

The 2nd Annual InfraGard Regional Leadership Summits

The 2nd Annual InfraGard Regional Leadership Summits were professional development events designed to enhance the success of InfraGard Members Alliances and strengthen their abilities to accomplish the InfraGard mission. These Summits facilitated the exchange of knowledge, ideas, and resources among IMA leaders, FBI Private Sector Coordinators, and other InfraGard stakeholders, with a focus on core chapter building blocks, common challenges, and best practices in key areas.

- | | | |
|---|----------------|-------------------------------------|
| + InfraGard South Central Leadership Summit | (May 04, 2023) | – Hosted by InfraGard Birmingham |
| + InfraGard North Central Leadership Summit | (May 09, 2023) | – Hosted by InfraGard Kansas City |
| + InfraGard Pacific Leadership Summit | (May 12, 2023) | – Hosted by InfraGard Nevada |
| + InfraGard Northeast Leadership Summit | (May 17, 2023) | – Hosted by InfraGard Maine |
| + InfraGard Midwest Leadership Summit | (May 18, 2023) | – Hosted by InfraGard Northern Ohio |
| + InfraGard Southeast Leadership Summit | (May 25, 2023) | – Hosted by InfraGard Atlanta |

Thank You to Our Host Chapters!





OUR PROGRAMS

R.I.S.E. – RAISING INFRAGARD SUCCESS AND EXCELLENCE

The Buzz on the InfraGard Regional Leadership Summits

"I am a few months into my presidency and was extremely honored to serve as a panel speaker and be amongst amazing successful leaders. I am walking away with your expertise and best practices. Thank you for making a difference. I learned a lot and look forward to creating future collaborations. Congratulations to everyone involved coordinating this informative Summit."

Bea Santana-Gaskins, President, InfraGard El Paso Members Alliance

"I found the Summit to be very helpful as my key focus right now is board formation, succession planning, and strategic partnerships. I believe these three elements will help build a strong foundation for the chapter to accomplish our primary goal of sustainable sharing. The way the information was shared in a panelist format (very conversational) made the Summit very interesting and it held my attention well!"

Mike McGraw, President, InfraGard Pittsburgh

"This was a great event and I appreciate learning from everyone. Lots of very dedicated leaders!"

Paul Hopingardner, President, InfraGard Austin Members Alliance

"I really enjoyed that Summit! I have pages of notes, but many of the ideas on how to get membership to a meeting are what I noted the most. Much of what was brought up today in the panel discussion is great."

Dave Buckmaster, President, InfraGard Buffalo Members Alliance

"It was awesome! Great job coordinating this! I learned a lot and will pass this all on to our board!"

Ed Dowling, President, InfraGard Huntsville Members Alliance

"I just wanted to commend all those who organized, led, moderated, and successfully executed our InfraGard Pacific Leadership Summit last Friday. All the panelists participated, making the information exchange that much more valuable for all attendees. Mark and the Nevada IMA did a masterful job in taking charge of and executing this Summit!"

Bruce Churchill, Pacific Regional Rep, InfraGard National Members Alliance

"Great exchange of ideas. Thank you for organizing!"

Bob Janusaitis, President, InfraGard San Antonio Members Alliance



OUR PROGRAMS


R.I.S.E. – RAISING INFRAGARD SUCCESS AND EXCELLENCE

The R.I.S.E. Lessons in Leadership: Signature Series


As an exclusive training opportunity for IMA and INMA leaders, the ongoing *Lessons In Leadership: Signature Series* featured prominent leaders sharing their thought and experiences on leadership principles and skills, nurturing the development of individuals at the forefront of the InfraGard program.

The third edition debuted on January 26, 2023 featuring David Pekoske, Administrator, Transportation Security Administration (TSA) and Vice Commandant, U.S. Coast Guard (ret). ADM Pekoske's presentation was titled, *A Leader's Roadmap to Motivating Teams and Building a Culture of Agility, Innovation and Excellence*.

The fourth edition debuted on August 24, 2023 featuring Michael Chertoff, Secretary, U.S. Department of Homeland Security (2005-2009). Mr. Chertoff focused his presentation on *The Five Pillars of Successful Leadership*, which included strategic vision, an appreciation of operational considerations and constraints, a willingness to listen, the ability to communicate the leader's intention, and adaptability.



LESSONS IN LEADERSHIP: SIGNATURE SERIES




A Leader's Roadmap to Motivating Teams and Building a Culture of Agility, Innovation and Excellence

David Pekoske, Administrator, Transportation Security Administration (TSA)
Vice Commandant, United States Coast Guard (ret.)

Thursday, January 26, 2023 | 10 - 11:30 am PST | 1 - 2:30 pm EST


Register Now!
<https://register.gotowebrinar.com/register/2367719553340657227>


PRESENTATION OVERVIEW:
When you work in an environment where failure could cost lives and your team's daily mantra is "Not On My Watch," recognize that leadership not only rests with the top tiers of an organization, but should be fostered and practiced throughout. As former Chairman of InfraGard National Members Alliance, Vice Commandant of the United States Coast Guard, and his second term as Administrator of the Transportation Security Administration (TSA), no one understands this better than David Pekoske. Throughout his diverse career, Administrator Pekoske has been known as a visionary and action-oriented leader who remains connected with his employees and guided by a strong belief that you define and measure your success by growth. Administrator Pekoske will share insights on the key principles he relies on to motivate a dedicated workforce of nearly 60,000 to protect the nation's transport from evolving threats. He will discuss the importance of exercising empathy, prioritizing the welfare of those you are entrusted to lead, communicating effectively, collaborating early and often, being courageous and taking reasoned risk, seeking self-improvement, anticipating challenges and embracing change, practicing positive accountability, and being adaptive and resilient. Along with the core values of integrity, respect and communication, these principles will serve as a roadmap for leaders at all levels and support a culture of agility, innovation and excellence in any size organization.




BIO:
David Pekoske was first confirmed by the U.S. Senate as the Transportation Security Administration's seventh administrator in August 2017 and was reconfirmed for a second term in September 2022. Mr. Pekoske also served as the 26th Vice Commandant of the U.S. Coast Guard, culminating a Coast Guard career that included extensive operational and command experience. As the Vice Commandant, Pekoske was second in command, also serving as Chief Operating Officer and Component Acquisition Executive of the Coast Guard. He has twice been awarded the Homeland Security Distinguished Service Medal.

Registration QR Code





LESSONS IN LEADERSHIP: SIGNATURE SERIES



The Five Pillars of Successful Leadership

Michael Chertoff, Secretary, U.S. Department of Homeland Security (2005-2009)
Executive Chairman, The Chertoff Group
Co-Chair, The Homeland Security Experts Group

Thursday, August 24, 2023 | 10 - 11:15 am PST | 1 - 2:15 pm EST


Register Now!

PRESENTATION OVERVIEW:
Michael Chertoff, former Secretary of the U.S. Department of Homeland Security, has a long and distinguished history of service to our nation. From his tenure as DHS Secretary, to overseeing the investigation of the 9/11 terrorist attacks as Assistant Attorney General for the U.S. Department of Justice, Mr. Chertoff understands the pivotal importance of strong leadership, especially when it comes to the InfraGard mission of protecting U.S. critical infrastructure and the American people. During this exclusive edition of R.I.S.E. - Lessons in Leadership, Mr. Chertoff will share his five basic pillars of leadership, knowing that a successful leader will have some combination of all of them:

1. First, strategic vision. A leader needs to appreciate all the dimensions that influence the ability to achieve one's goals.
2. Second, an appreciation of operational considerations and constraints. The execution of a strategy is dependent on the practical ability to execute the steps along the way.
3. Third, a willingness to listen. While leaders need self-confidence, they also need open-minded willingness to consider relevant points of view from their colleagues.
4. Fourth, the ability to communicate the leader's intention and specific plans to colleagues so they understand what is expected.
5. Finally, no battle plan survives contact with the enemy. Thus, a leader must be adaptable and prepared to review and revise plans as unexpected events arise.

Mr. Chertoff will also spend some time providing his invaluable insights and perspectives on the most important security issues, threats, and global challenges facing our nation.

Registration QR Code





OUR PROGRAMS

R.I.S.E. – RAISING INFRAGARD SUCCESS AND EXCELLENCE

The 2nd Annual InfraGard Presidents and PSCs Summit

The 2nd annual InfraGard Presidents and PSCs Summit took place during Congress on Sunday, September 11, 2023. This professional development event underscored the important talents and assets that IMA presidents and FBI Private Sector Coordinators each contribute to the success of the InfraGard Program.

A summary of this year's sessions follows below:

Session I: From Need to Success: A Case Study of Joint FBI-IMA Efforts in Agriculture

Local events are the cornerstone of the InfraGard program, bringing IMAs and local FBI Field Offices together to address the top threats in their AOR. Our presenters will highlight a highly successful joint event – from identifying the need to determining the format, speakers and logistics – so other InfraGard chapters can replicate similar events in their regions. The Agriculture Sector generates \$47.4 billion annually in Iowa and Nebraska alone, presenting significant vulnerability to threat activity. The FBI and Nebraska IMA hosted an Agricultural Threats Symposium in June 2023, which brought together 350 government, private sector, academic, and law enforcement partners to discuss the threats and how to share information.

PRESENTERS:

- Jim Bogner, President, InfraGard Nebraska
- Wade Greening, Supervisory Intelligence Analyst and Private Sector Coordinator, FBI Omaha Field Office

Session II: InfraGard Member Engagement: Strategies for Success

Member engagement can be viewed as an investment of time, resources, attention and participation - by both an organization and its members - to provide meaningful, long-term, mutually beneficial experiences and relationships. However, engagement is measured in many ways, from transactional touchpoints such as attending meetings, volunteering on committees, or social media likes, to the more aspirational engagement goals of making a positive impact and sharing an emotional commitment to the InfraGard mission. Our panelists will discuss their perspectives on opportunities and challenges in member engagement; how to create interaction and experiences that provide personal value; and strategies for encouraging members to stay active and connected.

PANEL:

- Moderator: Gene Kingsley, Vice President, InfraGard National Members Alliance
- Tim Appleby, President, InfraGard North Texas
- Matt Brown, Vice President, InfraGard San Diego
- Lisa Lafleur, President, InfraGard Rhode Island



OUR PROGRAMS

2023 CONGRESS HIGHLIGHTS

Congress, the annual business meeting and conference of InfraGard National and the InfraGard Member Alliances (IMAs), was held on September 10, 2023 at the Sheraton Dallas. The 2023 edition was the highest attended Congress in the program's history, with 165 attendees, including 60 IMA presidents and board members, 43 FBI Private Sector Coordinators, FBI Office of Private Sector leadership, and INMA representatives including the board, executive staff, regional representatives, National Sector Chiefs, and Cross-Sector Council Chairs.

IMA delegates from across America gathered in person to discuss important plans and issues shaping the InfraGard program and their organizations, celebrate local and national successes, understand FBI priorities, and collaborate with their fellow IMA leaders and FBI colleagues.

2023 Congress highlights included:

- **INFRAGARD NATIONAL AWARDS CEREMONY** - The InfraGard National Awards Ceremony is a time-honored annual tradition recognizing the talent and accomplishments of deserving individuals who have selflessly volunteered their time, talent and commitment to advancing the InfraGard mission. This year, 35 individuals were recognized with national and regional awards.
- **INMA BOARD ELECTIONS** - Per the bylaws of the InfraGard National Members Alliance (INMA), as amended 2016, each year two (2) seats on the INMA Board of Directors are up for election. Additionally, Officer Positions (President, Vice President, Secretary, and Treasurer) for INMA are elected annually. The following is a summary of election results and appointments.
 - + Mike McCall, a current INMA board member affiliated with InfraGard Rhode Island Members Alliance, and Kim Woodruff, president of InfraGard Houston Members Alliance, were elected by the IMAs to fill the two elected board seats.
 - + Tom Markert (current INMA Special Vice President) and Mark Aysta were elected by the INMA board to fill the two appointed board seats.
 - + Doug Farber, INMA President, was elected to serve as Chairman from 2023-2024.
 - + Tom Markert, INMA board member, was elected to serve as President from 2023-2024.
 - + Dan Honore, INMA board member, was elected to serve as Vice President from 2023-2024.
 - + Board Secretary Terry Oroszi was re-elected to serve as Secretary from 2023-2024.
 - + Board Treasurer Chris Flacker was re-elected to serve as Treasurer from 2023-2024.



OUR PROGRAMS

2023 CONGRESS HIGHLIGHTS

Other Congress highlights included:

- + Special Video Message from FBI Director Christopher Wray
- + InfraGard's NextGen Initiative: Working Group Presentations
- + The Year in Review: INMA National Highlights from 2022-2023
- + The InfraGard Presidents and PSCs Summit
- + Information Sharing Process – Information Sharing and Analysis Unit (ISAU), FBI Office of Private Sector
- + Regional Breakout Sessions
- + INMA Host Night at The Electric Shuffle





OUR PROGRAMS

THE BUZZ ON CONGRESS

HEAR WHAT CONGRESS ATTENDEES HAD TO SAY ABOUT OUR BIGGEST ANNUAL EVENT OF THE YEAR!

"From start to finish, it was a fantastic event! The speakers were great and the lessons learned will be used to make my chapter better."

"Networking with other IMAs is always a highlight, and the opportunity to interface with the national board is extremely useful."

"I loved talking with the other presidents."

"I obtained a lot of information to help me grow chapter, engage my board and be a better president."

"The social events gave all of us a chance to get to know each other. All of the speakers were very relevant and the discussions about the NextGen Initiative were helpful."

"My favorite part was networking and making new contacts that were willing to help me."

"My favorite part was networking and making new contacts that were willing to help me."

"It was all great, but my favorite parts were networking with other presidents and the Host Night. I think the Q&A session was very valuable to delegates."

"The presentation on the farming sector case study provided a framework for the Midwest region to emulate."



OUR PROGRAMS

INFRAGARD NATIONAL AWARDS PROGRAM

The InfraGard National Awards Program is a time-honored annual tradition that recognizes the talent and accomplishments of InfraGard members and partners. It is a worthy opportunity to acknowledge deserving individuals who have selflessly volunteered their time, talent and commitment to advancing the InfraGard mission, achieving excellence within InfraGard Members Alliances in their communities, and ensuring the success stories of the InfraGard program.

Over 30 individuals were recognized with national and regional awards at the 2023 Congress, held at the Sheraton Dallas on September 10, 2023. Congratulations to the winners of the InfraGard National Awards!

2023 InfraGard National Awards Program Winners

Daniel Alfin FBI Private Sector Coordinator of the Year

NATIONAL WINNER:

Wade A. Greening, FBI Omaha

Regional Winners

Micheline Dadiego, FBI Boston

Heather Stachnik, FBI Los Angeles

Bryan Gaines, FBI Houston

AmyInn Errera, FBI Washington Field Office

FBI Professional of the Year

NATIONAL WINNER:

Denise Taiste, FBI Atlanta

Regional Winners:

Justin Harris, FBI Springfield

Brian Herrick, FBI Philadelphia

Jason Smith, FBI Los Angeles

DHS Security Advisor of the Year

NATIONAL WINNER:

Dan Genua, DHS CISA Region 3

Regional Winner:

Julio Gonzalez, DHS CISA Region 6

Cross-Sector Council Leadership Award

NATIONAL WINNER:

Stephen Volandt, InfraGard Charlotte

IMA Leadership Award

NATIONAL WINNER:

Kim Woodruff, InfraGard Houston

Regional Winners:

Tim Herman, InfraGard Minnesota

Frank Appunn, InfraGard Maine

Brandon Ahrens, InfraGardNCR

IMA Community Outreach Award

NATIONAL WINNER:

InfraGard Oklahomas

Regional Winner:

InfraGardNCR

Meeting The Challenge Award

NATIONAL WINNER:

Peter Salmon, InfraGardNCR

Regional Winners:

Chris McLaughlin, InfraGard Denver

Jennifer Mulvihill, InfraGard NY Metro

Isabella Egure, InfraGard Los Angeles

Julie Johnson, InfraGard Oklahoma

Public/Private Partnership Award

NATIONAL WINNER:

Lester J. Millet III, InfraGard Louisiana

Regional Winners:

Greg Sanfilippo, InfraGard NY Metro

Mayya Saab, InfraGardNCR

Sector Chief of the Year

NATIONAL WINNER:

Dr. Gus Frias, InfraGard Los Angeles

Regional Winners:

Mikhail Falkovich, InfraGard NY Metro

Marco Ayala, InfraGard Houston

Sector Chief of the Year - Physical Security

NATIONAL WINNER:

Jonathan Alvarez, InfraGard Nevada

Rookie of the Year

NATIONAL WINNER:

Steve Sacks, InfraGardNCR

Regional Winners:

Shauna (Worland) Montgomery, Denver, NC

Stanley J. Mierzwa, InfraGard New Jersey

Linda Franklin National Memorial Award

NATIONAL WINNER:

Kara Sidener, FBI Washington Field Office



STORIES OF IMPACT

ACTIVE SHOOTER PROGRAM:

A Collaboration of InfraGard National Members Alliance and the FBI Office of Private Sector

In October and November 2023, InfraGard National and the FBI Office of Private Sector collaborated to present the Active Shooter Program. One of the many benefits of being an InfraGard member is receiving information and education on timely threats. As concerns about targeted violence quickly escalated at the beginning of the Israel-Hamas War, we co-hosted a special presentation on active shooter incidents in the United States, with a focus on houses of worship.

InfraGard members were also given the opportunity to invite non-members, such as security personnel at their houses of worship and their children's schools, further providing a public service to communities when it was needed the most.

THE ACTIVE SHOOTER PROGRAM SERVED OVER 1,600 INFRAGARD MEMBERS IN THE SPAN OF JUST TWO WEEKS, PROVIDING THEM WITH KNOWLEDGE AND RESOURCES FOR PREVENTION, PREPAREDNESS, AND AN ACTUAL ACTIVE SHOOTER EVENT.

ACTIVE SHOOTER PROGRAM: HISTORY, INCIDENTS AT HOUSES OF WORSHIP, AND STRATEGIES FOR PREVENTION AND PREPAREDNESS

InfraGard National and the FBI Office of Private Sector's joint presentation on Active Shooter incidents in the United States focused on incidents and lessons learned pertaining to houses of worship. A portion of the presentation emphasized prevention and preparedness using the options of

Run, Hide, Fight to develop plans that empower individuals who are faced with these situations. Specifically, it was recommended that individuals develop situational awareness for any environment so they may react and respond in a manner to try and stay safe.

The featured presenter was John P. Skillestad, a Supervisory Special Agent assigned to the Office of Partner Engagement at FBI Headquarters, Violence Reduction Unit, where he serves as the Program Manager for the Active Shooter Program. In this role, SSA Skillestad oversees the annual Active Shooter Study and provides training regarding Active Shooter planning, preparedness, response, and recovery to law enforcement personnel, first responders, military personnel, educators, businesses, healthcare workers, houses of worship, and community leaders.





STORIES OF IMPACT

CYBER DEFENDERS @ RSA CONFERENCE 2023

RSA Conference, one of the world's leading information security conferences and expositions, held its 32nd annual event at the Moscone Center in San Francisco from April 23-27, 2023. The event attracted over 40,000 attendees, including 650+ speakers, 500+ exhibitors and 500+ members of the media. Throughout the week, attendees networked on the expo floor and participated in keynote presentations, track sessions, tutorials, seminars and special networking events.

InfraGard National Members Alliance (INMA) partnered with RSA Conference as an Association Sponsor. The mission of the RSA Conference is to facilitate conversations among the world's cybersecurity professionals about current and future concerns, ideas and solutions that will help enable individuals and organizations to succeed and grow safely and confidently. This aligns with InfraGard National's mission to protect critical infrastructure and the American people by cultivating communications, collaboration and engagement between the public and private sectors.

INMA produced a highly successful two-day pre-conference workshop for RSA, titled, *Cyber Defenders: Guardians of Critical Infrastructure* and also hosted an invitation-only evening reception at RSA Conference, providing networking opportunities among InfraGard members, InfraGard Members Alliance (IMA) leaders, and FBI personnel.

Cyber Defenders: Training Overview

Our nation is constantly at war in the cyber realm. From cyber criminals to highly sophisticated foreign adversaries, the relentless assaults on the private sector pose the single greatest threat to our national security, economic interests, and critical infrastructure – the foundation of American life. This two-day executive training session provided cybersecurity professionals and non-technical executives alike with the knowledge, tools and resources to become cyber defenders and prevail on this vital warfront.





STORIES OF IMPACT

CYBER DEFENDERS @ RSA CONFERENCE 2023

Sessions

- Session I: Heroes and Villains: An FBI Threat Briefing
- Session II: The Rules of Engagement: Emerging Cyber Laws and 'Reasonable Security'
- Session III: Threat Hunters: Cyber Intelligence for CIKR
- Session IV: Under Attack: Foreign Adversaries and the Threat to National Security
- Session V: Hunting the Enemy Within: Insights from a Mature Insider Threat Program
- Session VI: The Moment of Boom: Attacks on American Soil
- Session VII: The End Game: Putting Your Cyber Investigation on Trial
- Session VIII: Harnessing Your Superpowers: The Business of Cyber

Learning Objectives

Cyber Defenders attendees were able to:

- Gain an understanding of today's threat actors with briefings from the FBI Cyber Division and other government agencies;
- Learn the rules of engagement with an exploration of emerging cyber laws and legal trends shaping the regulatory environment;
- Gain an understanding of foreign adversaries and the tactics, techniques, and procedures (TTPs) they use to gain information with briefings from the FBI Counterintelligence Division;
- Learn how to leverage cyber threat intelligence;
- And participate in how-to sessions with private sector experts on developing 'reasonable security' and insider threat programs.





STORIES OF IMPACT

A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT: INFRAGARD MEMBERS ALLIANCE SUCCESS STORIES



InfraGard Alaska Members Alliance

“Our amazing board of directors here in Alaska has been busy this past year focusing on the InfraGard mission, primarily through holding consistent member meetings, creating an after-hours event, attending local conferences and trade shows, and slowly re-establishing member engagement and building value.

In 2023, we also took on an Elder Fraud initiative that sought to increase awareness of this important issue which is impacting our communities. In 2022, Alaskan elders age 60 and over lost over \$7 million to scammers. Through presentations given at local organizations - ranging from senior centers to Chambers of Commerce and Rotary Clubs - we were able to educate seniors on the common schemes being used, reduce the stigma associated with victimization, encourage reporting, and even assist several victims in submitting IC3 reports to our FBI partners.

A unique partnership with Walmart also allowed us to add 2,000 Elder Fraud flyers to “bush orders” being shipped out to remote Alaskan communities and host information booths at their Fairbanks and Wasilla stores. I’m really proud of the way InfraGard Alaska has stepped up to address this threat to the American people and expand our vision beyond just the cyber realm.”

Jesse Jones, President, InfraGard Alaska Members Alliance



STORIES OF IMPACT

A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT: INFRAGARD MEMBERS ALLIANCE SUCCESS STORIES



InfraGard Louisiana Members Alliance

“From March 7-9, 2023, InfraGard Louisiana partnered with Critical Infrastructure Protection and Resilience North America (CPRNA) to host our second annual successful conference at the L’Auberge Baton Rouge in Louisiana.

CPRNA unites leading stakeholders from industry, owners and operators, agencies, and governments to collaborate on protecting U.S. critical infrastructure, InfraGard’s key mission. The 2023 Critical Infrastructure Protection and Resilience North America Conference provided three days of valuable and insightful discussions on securing North America’s most critical assets. A leading lineup of international experts and speakers made enormous contributions to the discussions and sector-specific mini-symposiums, sharing experiences and expertise with the 350 delegates in attendance. The showcase exhibition gave a range of organizations the opportunity to display their leading technologies and solutions.”

Lester Millet, President, InfraGard Louisiana Members Alliance



STORIES OF IMPACT

A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT: INFRAGARD MEMBERS ALLIANCE SUCCESS STORIES



InfraGard Nebraska Members Alliance

“On June 6-7, 2023, FBI Omaha and the Nebraska InfraGard Nebraska Members Alliance hosted the inaugural Agriculture Threats Symposium at the Nebraska Innovation Center in Lincoln, Nebraska. Approximately 350 individuals from 16 states representing over 150 unique entities attended the Symposium in person.

This Symposium brought together attendees from academia, private sector, law enforcement, and government to share information on threats to the Agriculture Sector, driving home the point that agricultural security is national security. This event was the first of its kind to bring these partners together to discuss agricultural security, and led to follow-on engagements with law enforcement, government, and community groups that resulted in over 1,000 people becoming more aware of the threats that American farmers and ranchers face.

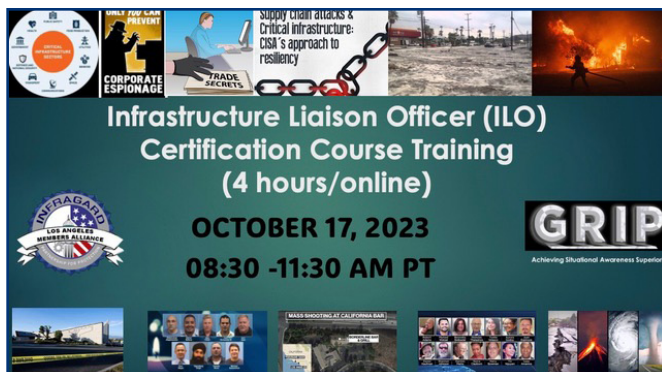
Media coverage of the event, which featured remarks by the Nebraska Governor, Nebraska Attorney General, President of the Nebraska Farm Bureau, and FBI Assistant Director for Intelligence, expanded engagement further. Through this venue, both the InfraGard Nebraska Members Alliance and InfraGard Iowa Members Alliance chapters hosted a table to engage attendees and increase InfraGard membership. Following on this success, FBI Omaha and the InfraGard Nebraska Members Alliance will host a second Agriculture Threats Symposium on August 12, 2024 in Omaha, Nebraska.”

Jim Bogner, President, InfraGard Nebraska Members Alliance



STORIES OF IMPACT

A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT: INFRAGARD MEMBERS ALLIANCE SUCCESS STORIES



InfraGard Los Angeles Members Alliance

“In 2023, InfraGard Los Angeles conducted 52 trainings, awareness events and briefings nationally that garnered an attendance of 10,310. With continually changing training topics that address threat concerns of the membership and other attendees (law enforcement, FBI and their partner agencies and government analysts, we have many new attendees who gain from these events that are vetted by FBI. This new training model allows for current threats to be considered with opportunities to mitigate and respond to them. In addition, the surveys at the end of each training bring attention to new threat concerns and training opportunities.

TWO NEW CERTIFICATION COURSES HAVE GAINED LARGE AUDIENCES. THEY INCLUDE:

- The Information Liaison Officer (ILO) Certification Class, which had nearly 400 attendees.
- The Introduction to Global Espionage & Intelligence Services series of classes.

InfraGard Los Angeles Members Alliance (cont.)

The Global Espionage and Intelligence Services series has been highly attended by InfraGard members and government personnel nationally. Led by a retired CIA (SIS) Senior Operations Officer who was the Chief of Station at the CIA’s iconic training facility, this series includes histories and current functions of ally and non-ally government intelligence services that include the United States, United Kingdom, Israel, North Korea, China, Iran and Russia.

With its comprehensive and immersive exploration into the world of international espionage and intelligence, this series provided participants with an in-depth understanding of the structures, strategies, methodologies, and capabilities of the world’s leading intelligence agencies as well as adversarial agencies.”

Phil Siegel, President, InfraGard Los Angeles Members Alliance



STORIES OF IMPACT

A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT: INFRAGARD MEMBERS ALLIANCE SUCCESS STORIES



InfraGard Philadelphia Members Alliance

“The InfraGard Philadelphia Members Alliance embraces the value of public-private partnerships focused protecting critical infrastructure and advancing community resiliency through outreach and partnership. This year, we extended our outreach activities to the greater Philadelphia region, to include promoting more local engagement for IMA members in the Lehigh Valley.

Another notable success is our annual holiday luncheon. This year, two events were held to meet the travel needs of our members. One luncheon was held in Philadelphia, and another held in the Lehigh Valley area. These events were not only a celebration of the season with great food and fellowship, but they also served as a critical platform for information sharing and networking. The luncheons brought together a group of members and guests, including government agencies and private sector representatives collaborating to protect national infrastructure. This events highlighted the importance of community and partnership in addressing security challenges.

InfraGard Philadelphia also emphasized strong collaboration among businesses, academic institutions, and law enforcement agencies. We frequently partnered with organizations such as WiCyS Delaware Valley, ISACA, ISC2, and the Cloud Security Alliance to host joint events and discussions.

The annual hallmark event for our chapter is the “Annual Day of Information Sharing.” Hosted by the Vanguard Group, this event attracted hundreds of members and featured keynotes and breakout sessions on topics like cybersecurity, data privacy, and infrastructure protection. The public-private partnerships that were forged at this annual event enhance community resilience and the protection of critical infrastructure.

InfraGard Philadelphia also provided our members with numerous educational and training opportunities throughout the year. These included sessions on social engineering, cybersecurity threats, and other critical topics. These training sessions kept members informed about the latest threats and mitigation strategies, which enhanced the community’s overall readiness. Through these activities, InfraGard Philadelphia strengthened our collective ability to address threats to critical infrastructure, serving as a shining example of successful public-private partnership in action.”

Chris Quintanilla, President, InfraGard Philadelphia Members Alliance



STORIES OF IMPACT

A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT: INFRAGARD MEMBERS ALLIANCE SUCCESS STORIES



InfraGard New Jersey Members Alliance

“We had a very successful fundraising event in June of 2023, doubling our income for the last two years. Vendors were eager to participate with over 100 InfraGard New Jersey members present. The event planning was led by Alexandra Tarabour and Jason Falciola (as well as others on the team), who executed an amazing event that provided value to both the vendors that sponsored the event and InfraGard members who attended. Kudos to our team, as strong relationships with vendors are key to being able to support the nonprofit operations of InfraGard New Jersey Members Alliance

Our fraud prevention outreach is also going strong thanks to the partnership between InfraGard New Jersey and ICS2 New Jersey. Natalie Jackson and Ken Fishkin partnered with us to create an ongoing outreach program to educate seniors and make fraud safety real to them. Other organizations in the state of New Jersey have reached out to use our materials at the local and county levels to educate the elderly, and the general public at large, about fraud risk and safety. Reducing risk across the state of New Jersey’s financial services sector is part of our mission.”

Dave Christensen, President, InfraGard New Jersey Members Alliance



FINANCIAL HIGHLIGHTS

FINANCIAL STATEMENTS – STATEMENT OF FINANCIAL POSITION

InfraGard National Members Alliance, Inc.

Statement of Financial Position September 30, 2023

Assets

Current assets	
Cash	\$ 134,973
Accounts receivable	26,268
	<hr/>
Total current assets	161,241
Property and equipment, net	-
	<hr/>
Total assets	<u>\$ 161,241</u>

Liabilities and Net Assets

Current liabilities	
Accounts payable	\$ 56,275
	<hr/>
Total liabilities	56,275
	<hr/>
Net assets	
Without donor restrictions	104,966
	<hr/>
Total net assets	104,966
	<hr/>
Total liabilities and net assets	<u>\$ 161,241</u>



FINANCIAL HIGHLIGHTS

FINANCIAL STATEMENTS – STATEMENT OF ACTIVITIES

InfraGard National Members Alliance, Inc.

Statement of Activities Year Ended September 30, 2023

Support and revenues	
Contributions	\$ 263,753
Education and training events	75,532
Program income	408,105
Other income	69,641
	<hr/>
Total support and revenues	817,031
	<hr/>
Expenses	
Program services	686,659
Fundraising and development	113,832
Management and general	110,265
	<hr/>
Total expenses	910,756
	<hr/>
Change in net assets	(93,725)
	<hr/>
Net assets, beginning	198,691
	<hr/>
Net assets, end	\$ 104,966



FINANCIAL HIGHLIGHTS

FINANCIAL STATEMENTS – STATEMENT OF FUNCTIONAL EXPENSES

InfraGard National Members Alliance, Inc.

Statement of Functional Expenses Year Ended September 30, 2023

	Program Services	Fundraising and Development	Management and General	Total
Contributions to members	\$ 19,145	\$ -	\$ -	\$ 19,145
Executive staff	251,500	66,800	37,700	356,000
Professional staff fees	22,447	3,741	33,219	59,407
Directors and officers insurance	70,706	-	-	70,706
Education and Training Costs	11,150	-	-	11,150
Operations	4,279	1,705	2,259	8,243
Supplies	10,815	4,313	5,713	20,841
Marketing	10,822	4,315	5,716	20,853
Fundraising	-	14,999	-	14,999
Software and technology	17,833	7,110	9,420	34,363
Meetings, Events and Travel	267,962	10,849	16,238	295,049
Total	<u>\$ 686,659</u>	<u>\$ 113,832</u>	<u>\$ 110,265</u>	<u>\$ 910,756</u>

See Independent Accountant's Review Report and Notes to Financial Statements.



FINANCIAL HIGHLIGHTS

FINANCIAL STATEMENTS – STATEMENT OF CASH FLOW

InfraGard National Members Alliance, Inc.

Statement of Cash Flows Year Ended September 30, 2023

Cash flows from operating activities	
Change in net assets	\$ (93,725)
Adjustments to reconcile change in net assets to net cash used in operating activities	
Changes in operating assets and liabilities	
Accounts receivable	47,995
Accounts payable	<u>26,352</u>
Net cash used in operating activities	<u>(19,378)</u>
Net decrease in cash	(19,378)
Cash, beginning	<u>154,351</u>
Cash, end	<u>\$ 134,973</u>



INFRAGARD NATIONAL MEMBERS ALLIANCE | 2023 ANNUAL REPORT

SPECIAL THANKS TO: | OUR 2023 SPONSORS!

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INFRAGARD NATIONAL MEMBERS ALLIANCE | 2023 ANNUAL REPORT

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GENE KINGSLEY, Vice President | InfraGard Boston
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CHRIS FLACKER, Treasurer | InfraGard Los Angeles
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