



INFRAGARD NATIONAL MEMBERS ALLIANCE 2021 ANNUAL REPORT



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ABOUT US

PROTECTING U.S. CRITICAL INFRASTRUCTURE AND THE AMERICAN PEOPLE

InfraGard National Members Alliance

InfraGard National Members Alliance (INMA) is an FBI-affiliated independent nonprofit organization dedicated to protecting U.S. critical infrastructure and the American people. Established in 2003, INMA is the private sector component of the FBI's InfraGard program, which is a partnership between the Federal Bureau of Investigation and members of the private sector for the protection of U.S. critical infrastructure. INMA is comprised of 77 InfraGard Member Alliances (IMAs), nonprofit organizations which represent INMA at the local level across the country. Through these alliances, law enforcement and the American business community can collaborate on educational programs, training events and information-sharing initiatives that strengthen national security and the foundation of American life.

The mission of InfraGard National Members Alliance is to protect United States critical infrastructure and the American people by cultivating communications, collaboration and engagement between the public and private sectors; the alliance unites the knowledge base, work and resources of these stakeholders to mitigate threats to national security, improve resilience, and strengthen the foundation of American life.

About InfraGard®

InfraGard is a partnership between the Federal Bureau of Investigation (FBI) and members of the private sector for the protection of U.S. critical infrastructure and the American people. As one of the nation's largest public/private partnerships, InfraGard connects critical infrastructure owners, operators and stakeholders with the FBI to provide education, networking and information sharing on security threats and risks. InfraGard's vetted membership includes: business executives, entrepreneurs, lawyers, security personnel, military and government officials, IT professionals, academia, and state and local law enforcement—all dedicated to contributing industry-specific insight and advancing national security.

The mission of the InfraGard program is to enhance our nation's collective ability to address and mitigate threats to United States critical infrastructure by fostering collaboration, education, and information-sharing through a robust private sector/government partnership.





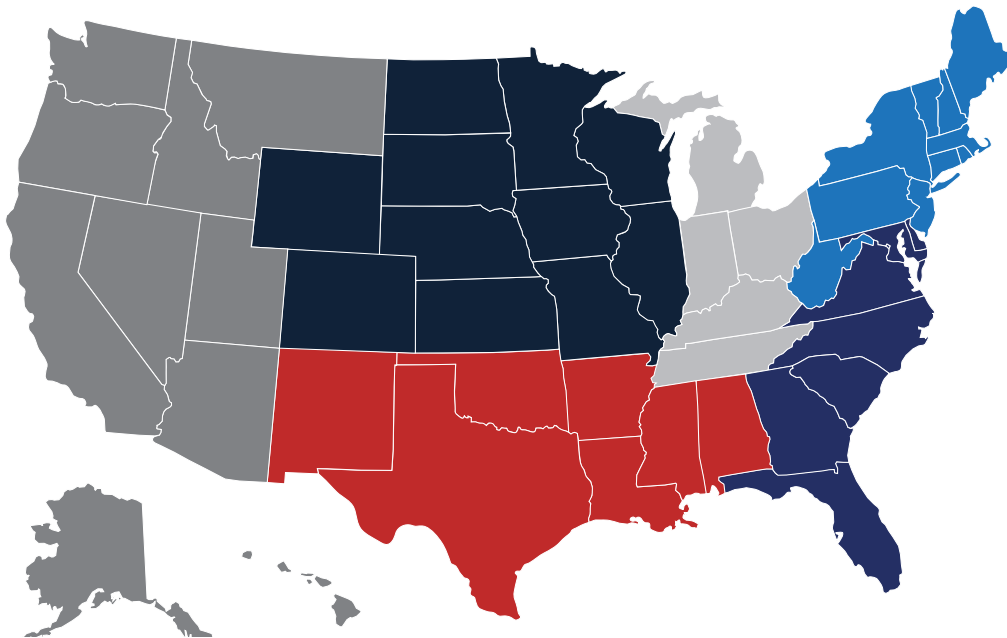
ABOUT US

A NATIONAL PROGRAM WITH A LOCAL HEARTBEAT

InfraGard Members Alliance

InfraGard Members Alliances (IMAs), also known as InfraGard chapters, are incorporated as nonprofit 501(c)(3) organizations and work with their respective FBI Field Offices to hold chapter meetings, host events, educate and serve their communities. This unique organizational structure enables each chapter to produce educational programs and information-sharing initiatives that adapt to the unique threat priorities, critical infrastructure landscapes and security needs of their specific regions.

Each IMA has a board of directors to manage its activities and operations. Upon being accepted for membership, individual InfraGard members are then affiliated with their local IMA.



PACIFIC	NORTH CENTRAL	SOUTH CENTRAL	MIDWEST	NORTHEAST	SOUTHEAST
Alaska Arizona Honolulu/Hawaii Idaho Los Angeles Oregon Sacramento Salt Lake City San Diego San Francisco Bay Area Sierra Nevada Southern Nevada Washington State	Chicago Denver Iowa Kansas City Minnesota Nebraska North Dakota Springfield South Dakota St. Louis Wisconsin	Arkansas Austin Capital Texas Birmingham El Paso Houston Huntsville Louisiana Mississippi New Mexico North Texas Oklahoma Rio Grande San Antonio	Central Ohio Cincinnati Dayton Indiana Kentucky Knoxville Memphis Michigan Middle Tennessee Northern Ohio Toledo	Albany Boston Buffalo Central PA Connecticut Maine New Hampshire New Jersey NY City Metro Philadelphia Pittsburgh Rhode Island Rochester West Virginia	Atlanta Charlotte Delaware Eastern Carolina Jacksonville Maryland National Capital Region Norfolk Orlando Puerto Rico Richmond South Carolina South Florida Tampa Bay Tallahassee

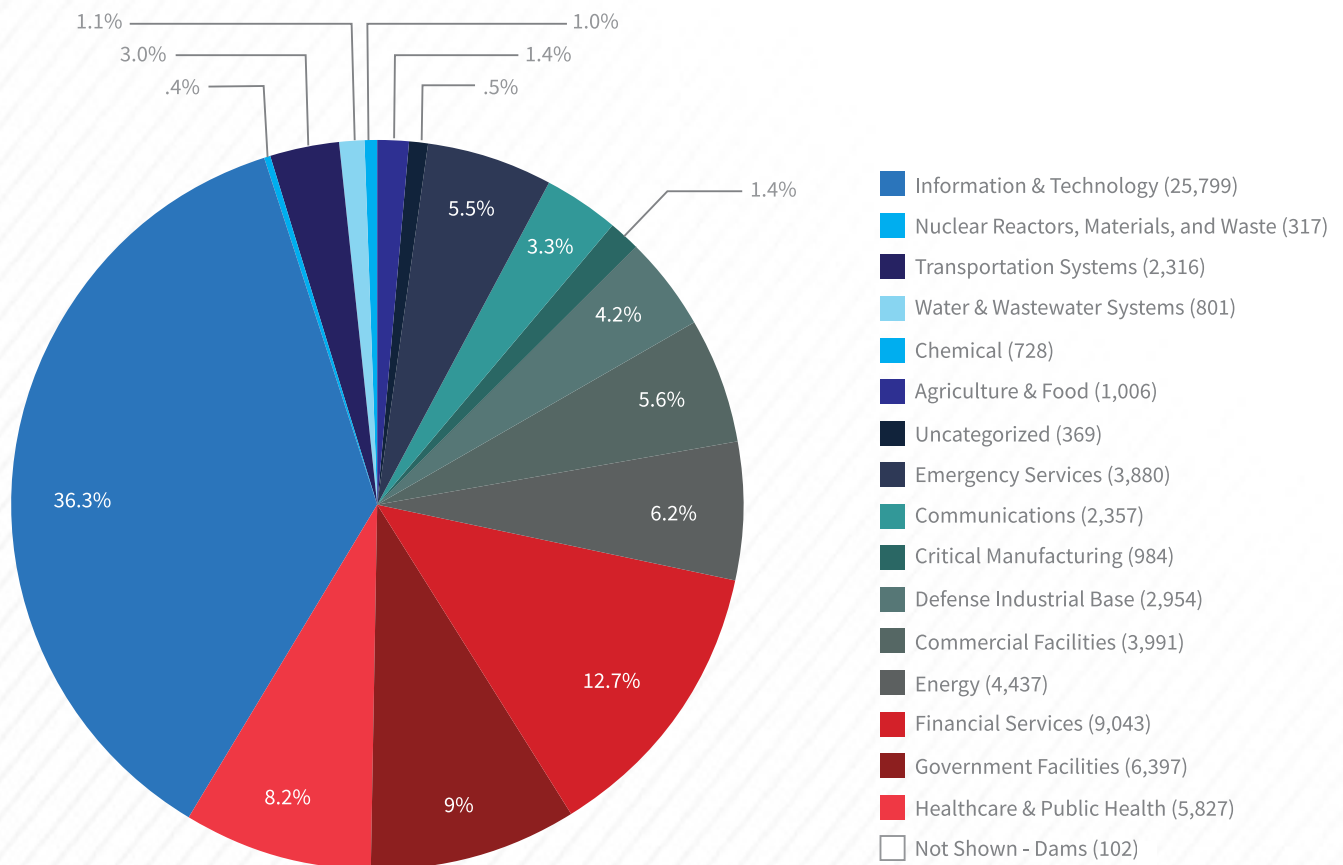


ABOUT US

THE PEOPLE WE SERVE: SECURITY STAKEHOLDERS AND THE AMERICAN PEOPLE

InfraGard Membership

Today, there are over 80,000 InfraGard members in more than 77 local InfraGard Members Alliances (IMAs), represented nationally by the InfraGard National Members Alliance (INMA). InfraGard's membership includes: corporate security managers, directors and C-suite executives, cybersecurity and IT professionals, chief information security officers, financial services executives, healthcare professionals, emergency managers, military and government officials, academia, local, state and federal law enforcement, and more - all dedicated to contributing industry specific insight to advance national security.





LETTER FROM THE CHAIRMAN

IVAN WOLKIND



2021 marked the 25th anniversary of the InfraGard program. This historical milestone represents a joint accomplishment of numerous stakeholders who have contributed to the safety and security of our nation, including: our 80,000+ InfraGard members; our InfraGard Members Alliance (IMA) leaders; our InfraGard National Members Alliance (INMA) board, staff and representatives; our FBI partners; and supporters. Their collective talent, dedication and service has enabled us to fulfill one of the most worthwhile missions in the world: protecting U.S. critical infrastructure and the American people.

In 1996, the FBI Cleveland Field Office enlisted the help of the private sector in solving a cybercrime case. The collaboration was so effective that it led to the founding of InfraGard, a public/private partnership between the FBI and private industry. Back then, the idea of InfraGard was quite ahead of its time. But in the 25 years since, and especially since the events of 9/11, there's been a realization that by working together, the American business community and the FBI can multiply our efforts to identify and mitigate threats for mutual benefit.

While 2021 celebrated our history, it also represented new beginnings. The challenges placed on the world by the pandemic were extraordinary. Consequently, the emergence has been gradual for our local InfraGard chapters, but it has been characterized by resilience, care and concern for colleagues, and a commitment to creating positive outcomes for the members we serve. When it comes to collaboration and information sharing, there is no substitute for getting together in person and we expect that trend to continue in the safest manner possible.

To acknowledge the city where the foundation was laid for the InfraGard program, we proudly held this year's InfraGard Congress in Cleveland. Representatives from all over the country attended our annual gathering, including InfraGard chapter presidents, FBI Private Sector Coordinators, FBI Office of Private Sector leadership, and InfraGard National Members Alliance leadership and representatives. During our InfraGard National Awards program, we were privileged to honor outstanding individuals who have truly made an impact in the safety and security of their regions.

Our national programs continued to grow this year as valuable resources for our InfraGard members. National Infrastructure Security & Resilience U (NISRU), our flagship eLearning program, served over 6,000 InfraGard members. The education and training provided by NISRU is an important part of our mission, equipping InfraGard members with the tools to recognize, prepare for, mitigate, and prevent threats to their respective organizations – all of which underpin our national security, innovation, economic interests, and public health and safety.



LETTER FROM THE CHAIRMAN

IVAN WOLKIND

The National Cross-Sector Council (CSC) Program also continued to grow, with seven CSCs working hard to provide valuable programs across multiple critical infrastructure sectors. The National Disaster Resilience Council held its annual Summit virtually, focusing on preparedness for both attacks and destructive natural events causing long-term outages of U.S. critical infrastructure.

Our National Sector Security and Resilience Program (NSSRP) completed multiple rounds of leadership appointments, bringing our new total to 13 National Sector Chiefs and 26 subject matter experts. This group is leading the charge to foster information sharing among critical infrastructure owners and operators within individual sectors. A new NSSRP Sector Chief Training Academy (SCTA) program was also introduced to assist IMA Sector Chiefs in creating team projects for real-world execution within their respective InfraGard chapters.

As a national program with a local heartbeat, we proudly salute our 77 InfraGard chapters across the nation for the extraordinary work they did in their hometowns to strengthen safety and security. Many chapters continued hosting events and education programs, despite COVID-19 restrictions, by switching to a virtual platform. This was a game changer in the world of InfraGard, maintaining member engagement during a time when it was needed most. From chapter meetings to fireside chats, these webinars were well attended and highly successful. We cannot thank our chapter leaders enough for their stellar contributions.

As we look forward to the next 25 years, InfraGard National Members Alliance remains steadfast in our commitment to protecting U.S. critical infrastructure and the American people. Thank you to all of our stakeholders, supporters and members for joining us on such a rewarding journey.

With Appreciation,

Ivan Wolkind

Chairman

InfraGard National Members Alliance



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

National Infrastructure Security & Resilience U (NISRU)

Director: Chuck Georgo, Director, Education and Training (InfraGard Orlando)
InfraGard National Members Alliance

Chair: Gary Gardner, Chair, Education and Training Committee and Chairman Emeritus
InfraGard National Members Alliance (InfraGard Charlotte)

Education and Training Committee Members:

Executive Director: Sandy Moul, Executive Director, InfraGard National Members Alliance (InfraGard San Diego)

Secretary: Dr. Terry Oroszi, Secretary, InfraGard National Members Alliance (InfraGard Dayton)

Tom Foss

David Catarious (InfraGard NCR)

Frank Appunn (InfraGard Maine)

Program Overview: Training and education is integral to the InfraGard National Members Alliance mission and the InfraGard program. The mission of the National Infrastructure Security and Resilience U (NISRU) is to develop and deliver world-class education and training via webinars, workshops, certificate programs, conference events, and other opportunities for InfraGard members and security stakeholders to advance their knowledge and skills in critical infrastructure protection.

In 2021, NISRU served 6,040 InfraGard members across a total of 42 workshop Wednesdays and partner webinars.

Highlights and Key Activities from 2020-2021:

Since the 2020 InfraGard Congress, NISRU has served more than 6,040 members via 29 Workshop Wednesdays events and 13 no-cost partner webinars. We also developed and added 39 eLearning courses to our NISRU Learning Management System (LMS). Below please find a summary of events:

FBI Events:

- 2020 FBI Office of Private Sector Virtual Analysts' Open House
- FBI OPS Webinar: The Evolving Cyber Threat Landscape



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

Highlights and Key Activities from 2020-2021 - cont.

IMA Events:

- InfraGard New Hampshire Webinar: NCMEC Missing Children and Exploited Children
- InfraGard Houston Webinar: SolarWinds & Data Breach Impact in the Legal Field
- InfraGard Idaho Webinar: Website Investigations in a Post-GDPR/CCPA World
- InfraGard New Hampshire Presents: 2021 Maritime Security Issues
- InfraGard Sacramento Webinar: Mental Health During COVID
- InfraGard Mobile Chapter Meeting
- InfraGard Tampa Bay Members Alliance - Protected Voices and Election Crimes Webinar

InfraGard National Members Alliance Workshop Wednesdays:

- A Look Into NIST Cybersecurity and Privacy Priorities for 2021 and Beyond
- Advanced OSINT Tradecraft (AOT) 4: Protective Intelligence and GEOINT
- Anatomy of Crisis Management
- Blockchain and Smart Contracts for Critical Infrastructure Protection
- Browser Betrayal and Conducting Online Investigations without Attribution
- Business Continuity Planning and Pandemics
- Certified Cyber Security Architect
- Certified Cyber Security Architect (CCSA) Workshop
- Cloud Computing for Critical Infrastructure: The Good, the Bad, and the Landmines
- Colonial Pipeline Ransomware Hack: Lessons learned for Critical Infrastructure
- Cryptocurrencies, Financial Fraud and Tracking Bitcoin
- Emerging Technological Threats to U.S. Nuclear Power Plants
- Employing Mitre ATT&CK Knowledgebase for Critical Infrastructure Protection
- Getting Ahead of Supply Chain Insider Threats
- HITRUST CSF: A Framework of Frameworks
- If You are Not Hacking your Physical Security, Someone Else Will
- Implementing a Resilience-Centric Approach to Business Continuity
- NIST Cybersecurity Framework Prescriptive Standard for HIPAA
- NIST NCCoE Technical Ransomware Attack Mitigations for Prevention/Response
- Operational Resiliency (OR) and Business Continuity (BC)



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

InfraGard National Members Alliance Workshop Wednesdays - cont.:

- OSINT for Critical Infrastructure
- Religious Facilities Protection Program: Protecting Your House of Worship
- Solar Winds: Attacking the Digital Supply Chain
- The American Terrorist
- Top 20 Excuses Why Individuals/Organizations Don't Take Cybersecurity Seriously
- Vendor Management - Learning to Not Outsource Responsibility
- Vulnerability and Remediation Tracking Management Program

InfraGard National Members Alliance - Distinguished Speaker Series:

- Ensuring Resilience of the U.S. Electric Grid: General Wesley Clark and Dr. Bri-Mathias Hodge
- Keeping the Lights On: Government and Industry Efforts To Secure Our Electric Grid
- What Makes a Black Sky Event?
- Energy, Causes and Costs of Texas ERCOT Load Sheds in February 2021

InfraGard National Members Alliance – Joint Webinar Series with the National Counterterrorism Center:

- Expanding Uses of Connected Technology in Critical Infrastructure
- Impact of Pandemic on Insider Threat Risk Factors in Hard-Hit Critical Infrastructure Industries
- Innovations in Terrorist Tactics and Considerations for First Responders
- Terrorist Threat from UAS Part 1: Current UAS Threat Picture and Countermeasures
- Terrorist Threat from UAS Part 2: UAS Technological Innovation and Future of the Industry

Other

- InfraGard National Members Alliance 25th Anniversary Healthcare & Life Sciences Critical Infrastructure Protection Symposium



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

National Sector Security and Resilience Program (NSSRP)

Program Manager: Daniel Honore, INMA Board Member, InfraGard Wisconsin, (August 2021 – present)

Past Program Chair: Christine Karlson, InfraGard Huntsville, (January - August 2021)

Program Overview: The National Sector Security and Resiliency Program (NSSRP) is intended to strengthen national critical infrastructure security and resilience. The NSSRP contributes to the InfraGard mission through the creation and sustainment of a “network-of-networks” to foster collaboration and information sharing among and between owners, operators, and participants of critical infrastructure within individual sectors.

The NSSRP has the following objectives:

- Recruitment of all CI owners and operators pertinent to the local IMA;
- Provision of education and training that meets the needs of CI owners and operators;
- Enablement of intra/inter-sector networking opportunities for CI owners and operators; and
- Timely, accurate, and actionable two-way information sharing.

National Highlights and Key Activities from 2020 - 2021

- The Program Chairs completed multiple rounds of National Sector Chief and Subject Matter Expert appointments. There are 13 National Sector Chiefs and 26 Subject Matter Experts. Only three National Sector Chief seats remained vacant in 2021.
- On February 17, 2021, a National Sector Security and Resiliency Program webinar was held to reintroduce the NSSRP program to IMA leaders. The agenda included the hallmarks of strong sector programs, how to build and sustain effective sector program in local areas of responsibility, and how to build participation. Over 100 people attended this virtual event.
- A new NSSRP Sector Chief Training Academy (SCTA) program was initiated to provide education and training on what makes for a strong sector program. Our goal is to train current and new Sector Chiefs, Sector Chief Coordinators, and other IMA leaders about the program, its value, and how to build a strong Sector Security and Resiliency Program at the grassroots level. The SCTA also establishes resources and training to assist Sector Chiefs in creating and refining a team project or deliverable for real-world execution within their respective InfraGard chapters and areas of responsibility.
- In August 2021, Mr. Daniel Honore was appointed as the Program Manager of the National Sector Security and Resiliency Program. Mr. Honore serves on the board of directors of InfraGard National Members Alliance and is President Emeritus of InfraGard Wisconsin.
- The NSSRP section within the FBI InfraGard Portal was updated to include the following critical infrastructure sectors: Chemical, Critical Manufacturing, Dams, Government Facilities, and Nuclear Reactors, Materials and Waste. All 16 critical infrastructure sectors are now represented.



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

National Sector Security and Resiliency Program - National Sector Chiefs (NSCs)

Sector	Name	IMA
Chemical	Vacant	
Commercial Facilities	Patrick Hardy	Sacramento
Commercial Facilities - Religious Facilities	Vacant	
Communications	Tom Haynes	Jacksonville
Critical Manufacturing	Vacant	
Dams	Karl Perman	Los Angeles
Defense Industrial Base	Jim Lint	Las Vegas
Emergency Services	Rob Yandow	West Virginia
Energy	KC Carnes	New York Metro
Financial Services	Denyette Depierro	National Capital Region
Food and Agriculture	Jason Bashura	Maryland
Government Facilities	Robert Lange	Florida
Healthcare and Public Health	Mark Jarrett	New York Metro
Information Technology	Peter Higgins	Los Angeles
Nuclear Reactors, Materials, and Waste	Michael Cohen	National Capital Region
Transportation	Bruce Churchill	San Diego
Water and Wastewater	Vacant	



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

National Sector and Security Resilience Program (NSSRP) - Subject Matter Experts (SMEs)

Sector	Name	IMA
Commercial Facilities	Patrick Hardy	Sacramento
Commercial Facilities	Curtis Jones (Deputy)	San Diego
Defense Industrial Base	Jim Stone	National Capital Region
Defense Industrial Base	William (Bill) Britt	Maryland
Defense Industrial Base	Dr. Hans Mumm	National Capital Region
Defense Industrial Base	Vince Scott	Florida
Emergency Services	David Snell	Los Angeles
Emergency Services	Sean Graham	Atlanta
Emergency Services	Michael Fagel	Chicago
Energy	Samuel Chanowski	Atlanta
Financial Services	Mike Price	Maryland
Financial Services	Dan Jones	Utah
Financial Services	Suzanne Phegley	Springfield
Food and Agriculture	Jason Bashura (Deputy)	Maryland
Food and Agriculture	Jeanette Rivera de Mejia	Jacksonville
Food and Agriculture	Gary Flory	National Capital Region
Food and Agriculture	Cheryl Nelson (new)	Kentucky
Healthcare/Public Health	Barry Herrin	Atlanta
Healthcare/Public Health	DJ Phalen	San Diego
Healthcare/Public Health	Christine Sublett (Deputy)	San Francisco
Information Technology	Armin Torres	South Florida
Information Technology	Arvin Verma	Chicago
Information Technology	Gerald Beuchelt	Boston
Information Technology	John Stuppi	New Jersey
Information Technology	Robert Wood	National Capital Region
Transportation	Urban Jonson	National Capital Region



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

Sector-Specific Highlights and Key Activities from 2020 - 2021

Energy Sector | National Sector Chief KC Carnes

- Worked with InfraGard New York Metro and InfraGard New Jersey on developing partnerships and engaging the sector.
- Discussions are ongoing with the Oil and Natural Gas Sector Coordinating Council (ONGSCC) vice chair on broadening the definition of energy to include the entire sector beyond electricity. Planning is ongoing to take follow-up items to the ONGSCC meeting to encourage ONG exploration (wells and drilling platforms) to transmission (midstream pipelines), distribution (gas utilities, propane distributors, etc.), and consumer services (such as fueling stations) to engage with local InfraGard chapters and volunteer as local Sector Chiefs. In addition, discussions are taking place about future opportunities for an educational discussion for cross-sector or Energy Sector Chiefs to better understand the non- electrical side of the energy mix.

Defense Industrial Base | National Sector Chief Jim Lint

- Participated in InfraGard National Disaster Resilience Council (NDRC) weekly conference calls to discuss the risks and impacts from COVID-19. Gained information to pass to the local DIB Sector Chiefs and DIB Forums.
- Participated as a panelist in the February 17 National Sector Security & Resiliency Program (NSSRP) Webinar hosted by InfraGard National Members Alliance.
- Participated in the Solar Sunburst Webinar, which was also attended by DIB Chapter Sector Chiefs.
- Attended the Joint National Defense Industry Association (Southwest) and InfraGard webinar about Cybersecurity Maturity Model Certification (CMMC) and its current status in the Defense Industrial Base.

Emergency Services | National Sector Chief Rob Yandow

- Began the process to develop a culture of preparedness in the Emergency Services Sector by promoting preparedness information for all critical infrastructure sectors pursuant to our mission, as outlined by the Cybersecurity and Infrastructure Security Agency (CISA).
- Held a virtual Sector Chief planning meeting to discuss future plans for the sector.

Financial Services | National Sector Chief Denyette DePierro

- Continued to hold a monthly Financial Services Sector call with the local IMA Financial Services Sector Chiefs.
- Developed channels and best practices for cross-marketing and cross-promoting events, meetings and webinars hosted by other Financial Services Sector Chiefs.
- Moderated a webinar with the CEO of the Financial Services ISAC on Third Party Risk Management, titled "It's Not Just About You: Third Party and Supply Risk in Financial Services: What Can We Learn from SolarWinds, Microsoft, and Colonial Pipeline?" Co-hosted with InfraGard NCR on May 19 and had 140 participants.



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

Food and Agriculture | National Sector Chief Jason Bashura

- Utilized the InfraGard Portal to distribute the USDA's Insider Threat materials.
- Participated in the Cross-Sector Council's supply chain presentation focusing on digital traceability-related technology.

Healthcare and Public Health | National Sector Chief Mark Jarrett

- Held a Healthcare Symposium on January 11, 2021
- Held a two-day Healthcare Sector National Conference on July 27-28, 2021

Information Technology | National Sector Chief Peter Higgins

- Planning, conceptualization and development of the Sector Chief Training Academy, an innovative training program for all Sector Chiefs. The program kickoff will begin late summer 2021.

Nuclear Reactors, Materials & Waste | National Sector Chief Michael Cohen

- Moderated two presentations at during an InfraGard National Members Alliance Workshop Wednesdays webinar, titled Emerging Technological Threats to U.S. Nuclear Power Plants.
- In June 2021, the National Sector Chief and InfraGard members teamed up to present UAS Threats to U.S. Nuclear Power Plants to the DHS Nuclear SSA and their Nuclear Critical Infrastructure Partnership Advisory Committee (CIPAC).

Transportation Sector | National Sector Chief Bruce Churchill

- Worked with Transportation Analyst Kenny Sobek from the FBI Office of Private Sector/ Information Sharing and Analysis Unit at FBI HQ to draft an informational sheet that captures inputs from the Transportation Sector's participation in the EIS Council's 2020 EARTH EX V global exercise. The 2020 event focused on EMP and large- scale cyber-attack scenarios. The 2020 effort opened the door to future work with the EIS Council to involve more InfraGard Sector Chiefs in future EARTH EX events, such as the EARTH EX VI event in September/October 2021.
- The Cross-Sector Council for Blockchain Applications in Transportation is now up and running. Participated on the Board to help make this initiative a positive resource for transportation professionals.
- Attended InfraGard Northern Ohio's webinar, Autonomously Changing the Driving World, on June 4. This event was organized by the NOC Transportation Sector Chief and provided insight into the DriveOhio and FlyOhio advanced transportation initiatives. The event also featured input from the Auto ISAC and Surface Transportation ISAC.

If you have any questions about this report, please contact Daniel Honore at dhonore@infragardnational.org



NATIONAL PROGRAMS

THE YEAR IN REVIEW: NATIONAL PROGRAM HIGHLIGHTS

National Cross-Sector Council Program (NCSCP)

Program Chair: Mary Lasky, Board Director, InfraGard National Members Alliance (InfraGard Maryland) - serving from November 2021 - present

Past Program Chair: John Pi, Board Director, InfraGard National Members Alliance (InfraGard National Capital Region) - served from January – November 2021

Program Overview: The National Cross-Sector Council Program (NCSCP) is focused on information sharing for cross-sector special interest groups. The NCSCP enhances timely, accurate and effective dissemination and exchange of cross-sector specific information among InfraGard members to protect, secure and ensure the operational resilience of the nation's interdependent and cyber-reliant critical infrastructure by providing comprehensive expertise to communities throughout the United States. Additionally, the NCSCP specifically addresses the threats, impacts, interdependencies, and interoperabilities among two or more critical infrastructure sectors.

There are currently seven Cross-Sector Councils within the NCSCP, each led by a CSC Chair.

Cross-Sector Council	Name	Chapter
Blockchain	Gary Retherford	Cincinnati
Business Continuity	Kim Hirsch	Minnesota
Chief Information Security Officer (CISO)	Andrew Reese	Kansas City
Electronic Security Industry	Andrew Lanning	Hawaii
Insider Threat Mitigation	Joseph DiNoto	Huntsville
Legal	Richard Lutkus	Chicago
National Disaster Resilience Council (NDRC)	Mary Lasky	Maryland



NATIONAL PROGRAMS

CROSS-SECTOR COUNCIL HIGHLIGHTS AND KEY ACTIVITIES FROM 2020 - 2021

National Disaster Resilience Council (NDRC)

Chair: Mary Lasky, (InfraGard Maryland)

Vice Chair: Steve Vollandt, (InfraGard Charlotte)

Overview: The mission of the National Disaster Resilience Council is to inform communities how to mitigate the high-impact threat of long-term power and communications failure (greater than 30 days), which could lead to catastrophic, cascading losses of life-sustaining infrastructures and resources for recovery. Our purpose is to foster communications and coordination to address and mitigate the threat of a simultaneous nationwide or regional collapse of infrastructure from any hazard such as man-made electromagnetic pulse (EMP) or other intentional or naturally occurring hazards.

The NDRC is very concerned about losses of critical infrastructure; of particular concern is the loss of electric power, communications, water & wastewater, food and agriculture, supply chains, associated transportation, healthcare, and information/operation technology (IT/OT). The NDRC is concerned with infrequent hazards and combinations of frequent with infrequent hazards. The intersection of combined hazards experienced during the COVID-19 pandemic has highlighted the importance of the NDRC and its ongoing efforts.

Highlights and Key Activities from 2020 - 2021

- The NDRC committee and its 29 authors wrote the book, *Powering Through: Building Critical Infrastructure Resilience*, which has received several excellent endorsements. In January 2021, the book was sent to every member of the U.S. 117th Congress thanks to three sponsors: Renewable Energy Aggregators, Nokia, and Hartwell Consulting. The paperback and Kindle versions are available on Amazon.

Authors include the following: George Baker, Steve Bieber, Stephen Chill, David Christensen, Bruce Churchill, Fred Ferrer, Apolario Garcia, Ed Goldberg, Bill Harris, Greg Hertz, Daniel Honore, Richard Krieg, Mary Lasky, James Le Blanc, Stephanie Lokmer, Chuck Nettleship, John Reasbeck, Fred Rosa, Cheryl Santor, Janet Thomas, Steve Vollandt, and David Winks.

Authors for Appendix A from INCOSE Critical Infrastructure Response and Recovery Working Group are Anthony Adebonojo, Nathan Edwards, EleanoraAnn Gianni, John Juhasz, Mitchell Kerman, and Roger Rosewall. Ambassador Hank Cooper authored Appendix B.



NATIONAL PROGRAMS

NDRC Highlights and Key Activities from 2020 - 2021- cont.

- 2021 NDRC Summit – Produced and held the 2021 NDRC Summit virtually on November 3-4, with nearly 800 people registered. Distinguished speakers and highlights included:
 - + Keynote speaker Dr. George Baker
 - + The William (Bill) Harris Achievement Award winner – Lt Col Ed Stamper
 - + Senator Gary Peters and Representative Rob Whittman
 - + Tasha Jhanagiani, US Cyber Solarium Commission
 - + Jonathan Bransky of Dominion Energy and KC Carnes spoke on electric power industry cyber issues
 - + David Stoudt of Booz Allen spoke on directed energy.
 - + General Mike Lovell, Vivian Bouet, and Richard Medina gave an update on the San Antonio Electromagnetic Defense Initiative.
 - + Gladys Dutrieuille, Chair of the PA PUC, spoke about the NARUC Black Sky Subcommittee of the Emergency, Preparedness, Recovery and Resilience Task Force
 - + David Stuckenberg held a panel on Water Security with General Rob Spalding, Neil Allen & Mae Stevens
- The Predictive Modeling Program Working Group is progressing, and we are pleased with the involvement of two electric utility representatives and Dr. Adam Schultz from Oregon State University. NDRC will continue to support and find a collaborative platform for the critical utility data that the model will use.
- Testing Working Group (Jules LoRusso) - making progress on a list of testing establishments who can test for EMP/GMD. They have developed a workflow of how to achieve reliable testing.
- Water Security Working Group – A white paper on water security is being developed to highlight the value of water and look at the national security implication of water security. It covers drought, floods, pollution, vulnerable physical structures, cybersecurity, and lack of resources, and provides some key solutions to each of these issues.
- Legislative Working Group (Kate Vollandt) - reached out to the legislative staff of chairs of key committees and gave presentation.
- Resilience Game Working Group (Mike Carpenter) The game has been announced to the NDRC members. It is an interactive game and a box set is in development. The game with 16 Critical Infrastructure Sectors has been developed.
- Joint Base San Antonio (JBSA) was awarded a special 5G grant and chosen as a pilot project by DOE, DOD, and DHS. Almost weekly, NDRC supports them in a mentoring role, and JBSA greatly appreciates our help.
- Provision of subject matter experts (SMEs) to other organizations - NDRC has been supporting JBSA. The NDRC provides SMEs to the Department of Homeland Security Cross Sector Coordination for Black Sky Disaster Working Group and DHS Resilient Investment Planning and Development Working Group. We reviewed a draft report prepared by DHS for the U.S. Congress on solar storm and man-made EMP hazards and responded to inquiries by U.S. Congressional committee staff and state legislative staff.

Total Members: 2,008

Number of IMAs Represented: 77

Number of Sectors Represented: 16



NATIONAL PROGRAMS

Business Continuity Cross-Sector Council

Chair: Kim Hirsch, (InfraGard Minnesota)

Vice Chair: Daniel Hanttula, (InfraGard Oklahoma)

Overview: The Business Continuity Cross-Sector Council is chartered to coordinate the interests, activities, and objectives of InfraGard members who are engaged in or interested in business continuity, continuity of operations, disaster recovery, risk management, governance, compliance, crisis management, incident management, emergency response, or any of the continuity-related disciplines, and to act as subject matter experts for the National Sector Security and Resiliency Program, its members, and the National Sector Chiefs, on issues of CSC focus.

The responsibilities of the Business Continuity CSC are to:

- Provide a relevant information sharing option for interested members
- Update members on conferences, summits, webinars, and other activities pertinent to the interests of the members
- Connect members with similar interests across all sectors
- Provide access to education and certification options related to the industry
- Publish documents, research, and conduct educational summits
- Create workgroups on birds of a feather topics
- Coordinate efforts with other CSCs (i.e., National Disaster Resilience NDR CSC)
- Work with selected Sector Chiefs to coordinate activities

Highlights and Key Activities from 2020 - 2021

- Membership growth: The Business Continuity CSC membership continues to grow, representing that business continuity is part of a much broader focus on operational resilience in the private sector today. Members come from many different disciplines other than business continuity, including disaster recovery, risk, emergency management, security and others.
- Formal partnerships via two formal MOUs were maintained. They are with the Business Continuity Institute (BCI) and Disaster Recovery Journal (DRJ). Both result in opportunities for learning, increased membership, and discounts for conference fees. These opportunities have proved to be very popular with membership.
- Continue to promote cross-sector activities with other councils.
- Launching a membership survey early in 2022 to survey interest in more regular programming such as webinars and white papers.

Total Members: 745

Number of IMAs represented: 76

Number of Sectors represented: 16



NATIONAL PROGRAMS

Legal Cross-Sector Council

Chair: Richard D. Lutkus, (InfraGard South Florida)

Vice Chair: Scott Carlson, (InfraGard Chicago)

Overview: The mission of Legal CSC is to organize communication, education, and sharing of threat information to the leadership of the legal community within the InfraGard membership. Our demographic includes chairpersons, general counsel, managing partners, assistant general counsel, and other senior leadership in risk roles within their organizations.

The purpose of Legal CSC is to address the unique aspects of the legal industry as it transcends across all sixteen critical infrastructure sectors, making it difficult to keep up with the latest threats against each sector. The Legal CSC will provide opportunities to its members by offering educational and networking programs to make them aware of specific threats they face in the current landscape and provide CLE credit, when possible.

Highlights and Key Activities from 2020 - 2021

- As return-to-work begins, the Legal CSC is optimistic that in-person meetings can resume if the demand is there. All in-person projects have previously been on hold due to COVID-19.
- Membership in the Legal CSC remained constant.

Total Members: 73



NATIONAL PROGRAMS

InfraGard National Members Alliance Cyber Camp

Chair: Torry Crass

Overview: The InfraGard National Members Alliance Cyber Camp Program (“Cyber Camp in a Box”) is designed to provide students with an avenue for positive exposure to cybersecurity to spark new or continued interest in the field, and ultimately lead to careers in cybersecurity and related fields. The Cyber Camp program utilizes resources from within the local IT and security community, local InfraGard chapters, and when available, local FBI field offices, to host a five-day cyber camp program focused on high school students. The program framework provides local InfraGard chapters with guidance and an operational playbook to run an InfraGard National Members Alliance-affiliated cyber camp, while allowing focusing on specific instruction and content most relevant to their local communities. The camp is designed for students between the 9th and 12th grades and provides introductory through intermediate instruction in cybersecurity (and related) fields.

Program Goals

- Foster and encourage an ethical approach to cybersecurity.
- Provide introductory instruction to foster positive interest in cybersecurity.
- Recognize, understand, and use basic computing and security tools at an introductory level.
- Establish an accreditation model for cyber camps hosted across the country.
- Establish and offer additional activities and future opportunities for participating students.

National Highlights and Key Activities from 2020 - 2021

The InfraGard National Members Alliance Cyber Camp Program has encountered substantial headwinds over the last two years due to the impacts of COVID-19. These include the closure of host facilities, a lack of in-person InfraGard chapter events that help with the recruiting staff and volunteers, the cancellation of other summer camp programs, and requirements for social distancing. As we entered 2021, we were optimistic that the 2020 impacts would wane, but 2021 proved to carry the same burdens.

However, we still made significant progress this year.

- The Cyber Camp team stood up a virtualized camp infrastructure, which has been online since spring 2021. A Cyber Camp range was built that has been load-tested up to 50 concurrent students (the equivalent of two camps). It is entirely browser-based and running in stable condition with regular maintenance by the team.
- The Cyber Camp team continues to refine lesson plans and the curriculum that will be used in conjunction with the existing range infrastructure. We are creating and adapting content to fit within the structure of this camp and ensure it is interactive and engaging for the students. After all, this is a camp for high school students. It's intended to be fun and spark their interest in technology.
- The goal of the virtualized camp infrastructure and standardization of camp material is to provide a mechanism that will better support cyber camps across the country. This system will lend itself toward an accreditation model for cyber camp programs, which will allow us to approach entities for student opportunities that could include scholarships and internship programs. This path also allows us to be more resilient to the impacts of events such as COVID, leverage expertise in other parts of the country to help with the national program, can reach remote students, allow for all-virtual camps to be conducted, and require less staff to conduct camps. This approach also benefits program governance, ensuring the content and quality of the material presented.



COMMITTEE REPORTS

AWARDS COMMITTEE

Committee Chair: Christopher D. Trifiletti, (InfraGard Springfield)

Board Liaison: Michael P. Rother, Board Director, InfraGard National Members Alliance (InfraGard Springfield)

Committee Overview: The mission and passion of the InfraGard National Awards Committee is to provide earned recognition and appreciation to InfraGard members, FBI Private Sector Coordinators, and DHS Protective Security Advisors for the significant and numerous contributions they make throughout the year in furtherance of the InfraGard mission of protecting the critical infrastructure and national security of the United States. The Awards Committee is comprised members who believe in this mission and volunteer their committed time and efforts to ensure the recognition of others. We are sincerely grateful to each of the Awards Committee members listed below for their hard work and dedication.

Awards Committee:

Christopher D. Trifiletti, Chair (InfraGard Springfield)

Patrick DeShazo, AwardForce Coord. (InfraGard New Hampshire)

Nancy Bianco, InfraGard South Florida

Dawn Gregory, InfraGard Denver

Carlene Osmer, InfraGard Huntsville

Melinda Shoemaker, InfraGard Michigan

Nathan King, Chair Emeritus Support

James Kidwell, Vice Chair (InfraGard Charlotte)

Matthew Bateman, InfraGard Washington

Ed Goldberg, InfraGard Connecticut

John Giordano, InfraGard Northern Ohio

Roger Rieger, InfraGard Los Angeles

Aaron Tarver, InfraGard Sacramento

Mike Misechok, Chair Emeritus Support

National Highlights and Key Activities from 2020 - 2021

- Christopher D. Trifiletti took over as Chair of the Awards Committee.
- Achieved having two (2) dedicated volunteer Awards Committee members per region and now looking to achieve three (3) dedicated Awards Committee members per region.
- Personalized letters were sent to all IMA Presidents to engage their support of the 25th anniversary InfraGard National Awards nominations. With the effective communication and outreach, the Awards Committee more than doubled the number of award nominations from the previous year.
- The Awards Committee successfully implemented the electronic Award Force Starter Software Program to process all national and regional award nominations and recipients. This allowed for fair and efficient voting by committee members as well as enhanced committee member retention due to ease of use.
- The Awards Committee, in cooperation with the INMA board of directors, created the distinguished Daniel Alfin FBI Private Sector Coordinator (PSC) of the Year Award, bringing further dignity and honor to our primary FBI-related National Award.
- Procured and produced the 2021 InfraGard National Awards Ceremony Regional Award Certificates.



COMMITTEE REPORTS

NOMINATIONS COMMITTEE

Committee Chair: Christine Karlson, (InfraGard Huntsville)

Nominations Committee Members:

Christine Karlson, (InfraGard Huntsville)
Lynn Murphree (InfraGard Birmingham)
Howard Duck (InfraGard Sacramento)

National Highlights and Key Activities from 2020 - 2021

The Nominations Committee held one out-of-cycle election to fill one InfraGard National Members Alliance board member vacancy. This out-of-cycle election took place in January 2021 to replace Rusty Sailors, who stepped down from his position in January. The INMA board members nominated two eligible InfraGard members and held an election virtually at a special board meeting February 2, 2021. The board elected Winnie Callahan, who was sworn into office in March 2021.

A special election was held for the appointed position of INMA Secretary after Andrew Reese vacated the position. On June 29, 2021, the INMA board unanimously appointed Dr. Terry Oroszi from InfraGard Dayton to serve in this appointed position for a one-year term.

The Nominations Committee also posted a request on May 26, 2021 for nominations to fill two vacating Director positions to the INMA Board per the INMA bylaws requirements.

The Nominations Committee reviewed and approved two nominees:

- Dr. Earl Motzer, InfraGard Kentucky and current INMA board member serving his first term
- Eric Walters, InfraGard Kansas City

INMA released the Nominee packages to the IMAs for review on July 27, 2021 in preparation for the vote at the National Congress. The INMA election was held at Congress on August 27, 2021.



COMMITTEE REPORTS

REVENUE GENERATION COMMITTEE

Committee Chair: Michael P. Rother, Board Director, InfraGard National Members Alliance (InfraGard Springfield)

Revenue Generation Committee:

Michael P. Rother, Committee Chair and INMA Board Director (InfraGard Springfield)

Douglas Farber, Committee Vice Chair and Board Director, InfraGard National Members Alliance (InfraGard New York Metro)

Caroline Schirato, Director of Development and Events, InfraGard National Members Alliance (InfraGard Sacramento)

Our Mission: The Revenue Generation Committee is focused on providing the necessary revenue sources for the successful outcome of InfraGard National Members Alliance programs and the successful outcome of our IMAs, with overall objectivity to further our mission of protecting U.S. critical infrastructures and the American people. We achieve that by cultivating sound communications, mutual collaborations and engagement with our FBI, DHS, government, and private sector partners.

Our Goals and Objectives: Design, implement and set levels and benefits of sponsorship opportunities and other fundraising measures to secure donor support and increase revenue for the growth and overall betterment of the INMA and the IMAs. Specifically, the committee's primary revenue source is the Patriots Circle Program, as implemented by Caroline Schirato, Development and Events Director for InfraGard National Members Alliance.

National Highlights and Key Activities from 2020 - 2021

2021 was a challenging but highly successful year for the Revenue Generation Committee, despite the continued impact from COVID-19. To start the new year off with vigor and purpose, the Committee changed its title from Resource Committee to Revenue Generation Committee. A new Charter was developed and approved by the INMA Board of Directors.

- Participation in the Patriots Circle program automatically funnels more money back to the IMAs. The additional revenue helps IMAs defray the costs of their more programs and events. Total Patriots Circle contributions in 2021 were \$156,500. Of that, a total of \$22,511 went directly back to the IMAs. Since the Patriots Circle Program started in June 2019, the total raised to date is \$379,000. The total amount that has gone back to the IMAs is over \$48,000.
- 25th Anniversary Sponsorships - The Revenue Generation Committee raised \$117,000 in InfraGard 25th Anniversary sponsorships in 2021.
- Funds raised in 2021 supported educational programs and initiatives such as National Infrastructure Security and Resilience U (NISRU) and other training programs. Funds were also invested in technology and IT support so InfraGard members could attend virtual meetings, webinars, and trainings. Specifically, having IMA leaders trained on O365 and Yammer will also increase information-sharing between IMA leaders and their members.
- Funds raised in 2021 were also used to support IMA outreach, support and development efforts, including InfraGard Congress, Regional Leadership Conferences, workshops and webinars, financial assistance with directors and officers liability insurance, the annual recertification process, and more.



COMMITTEE REPORTS

REVENUE GENERATION COMMITTEE

National Highlights and Key Activities from 2020 - 2021 (cont.)

- A new subcommittee, the Sponsorship Working Group, was developed and is comprised of engaged IMA leaders from all regions who support the operations of the Revenue Generation Committee. This group committed its time and efforts to assist with key initiatives, explore revenue-sharing opportunities, and introduce fresh ideas, enthusiasm, and networking opportunities to the team. Some of our key subcommittee leaders included:
 - + Ken Wheatley, InfraGard San Diego
 - + David Solano, InfraGard NY Metro
 - + Kim Young, InfraGard San Diego
 - + Steve Leventhal
 - + Daniel Honore, INMA Board Director
 - + Kimberly Pratt, INMA Executive Director (2021)

If you have any questions about this report, please contact Michael P. Rother at mrother@infragardnational.org.



25TH ANNIVERSARY INFRAGARD CONGRESS

AUGUST 27, 2021 – CLEVELAND, OHIO

The InfraGard Congress, the annual business meeting of InfraGard National Members Alliance (INMA) and the InfraGard Members Alliances (IMAs), took place in Cleveland, Ohio on August 27, 2021. To celebrate the 25th Anniversary of the InfraGard program, Congress was held in the city where InfraGard first established its roots in the FBI Cleveland Field Office. This historical milestone was a testament to the incredible work done by InfraGard members, InfraGard chapter leaders, and InfraGard National Members Alliance representatives, and our FBI partners across the nation.

IMA delegates from across the United States joined attended in person or via a virtual option to discuss important plans and issues shaping the organization's future, celebrate both local and national successes, understand FBI priorities, and hear from IMA leaders. Annual INMA board elections were held and two new national board members were elected: Dr. Earl Motzer from (InfraGard Kentucky and Eric Walters from InfraGard Kansas City). The 2021 InfraGard National Awards ceremony recognized the outstanding individuals who made significant contributions to the InfraGard program. The ceremony was also held virtually one month prior.

2021 InfraGard Congress Agenda Highlights

- Welcome Remarks
 - + Chairman Ivan Wolkind and President Maureen O'Connell, InfraGard National Members Alliance
 - + Eric B. Smith, Special Agent in Charge, FBI Cleveland FIELD OFFICE
 - + Rich Ullom, Midwest Regional Rep, InfraGard National Members Alliance and Past President, Northern Ohio IMA
 - + Voviette Morgan, Special Agent in Charge (Intelligence Division), FBI Los Angeles and Ex Officio Board Member, InfraGard National Members Alliance
- Keynote Address: Paul Abbate, Deputy Director, FBI
- Overview and distribution of the 2021 InfraGard Congress report, produced by InfraGard National Members Alliance
- INMA Strategic Plan: Chairman Ivan Wolkind, President Maureen O'Connell, and Executive Director Kimberly Pratt, InfraGard National Members Alliance
- FBI InfraGard Program Update: Tiffany Locklear, Unit Chief, Office of the Private Sector, FBI
- Keynote Address: Caitlin Durkovich, Senior Director Director, Resilience and Response, National Security Council, The White House
- Proposal A: Southern Alabama Provisional IMA (to be voted on by delegates)
- InfraGard National Members Alliance Board Candidates and Elections
- InfraGard Midwest Region Symposium
- 25th Anniversary InfraGard Awards Gala



INFRAGARD NATIONAL MEMBERS ALLIANCE | 2021 ANNUAL REPORT

25TH ANNIVERSARY INFRAGARD CONGRESS

AUGUST 27, 2021 – CLEVELAND, OHIO





INFRAGARD NATIONAL AWARDS PROGRAM

25TH ANNIVERSARY INFRAGARD NATIONAL AWARDS CEREMONY

The InfraGard National Awards Program is a time-honored annual tradition that recognizes the talent and accomplishments of InfraGard members and partners. It is a worthy opportunity to acknowledge deserving individuals who have selflessly volunteered their time, talent and commitment to advancing the InfraGard mission, achieving excellence within InfraGard Members Alliances in their communities, and ensuring the success stories of the InfraGard program.

The annual awards ceremony took place on August 27, 2021 at the Cleveland Marriott Downtown at Key Tower, following the 25th Anniversary InfraGard Congress. Chairman Ivan Wolkind and President Maureen O’Connell of InfraGard National Members Alliance, along with M.A. “Mo” Myers, Executive Assistant Director of the FBI’s Intelligence Branch, presented the awards. Congratulations to our national and regional award recipients!

NATIONAL AWARD RECIPIENTS	NAME	AFFILIATION
Linda Franklin National Achievement Memorial Award	Mary Lasky	InfraGard Maryland
IMA Leadership	Gary Haines	InfraGard Springfield
Daniel Alfin FBI Private Sector Coordinator (PSC) of the Year	Special Agent David Condo	FBI Cincinnati
DHS CISA Protective Security Advisor of the Year	Antonio Enriquez	InfraGard Wisconsin
IMA Community Outreach	InfraGard New York Metro	InfraGard New York Metro
Public/Private Partnership	Jennifer L. Harper	InfraGard New Hampshire
Sector Chief of the Year	Thomas Di Mascio	InfraGard Los Angeles
Meeting the Challenge	Mark Ramsey	InfraGard Connecticut
Rookie of the Year	Bea Lich	InfraGard El Paso



INFRAGARD NATIONAL MEMBERS ALLIANCE | 2021 ANNUAL REPORT

INFRAGARD NATIONAL AWARDS PROGRAM

25TH ANNIVERSARY INFRAGARD NATIONAL AWARDS CEREMONY

Regional Awards Recipients

AWARD	MIDWEST	NORTH CENTRAL	NORTHEAST	PACIFIC	SOUTH CENTRAL	SOUTHEAST
IMA Leadership	Dr. Terry Oroszi, InfraGard Dayton		Chris A. Quintanilla, InfraGard Philadelphia	Justine Phillips, InfraGard San Diego	Eric J. Acosta, InfraGard Louisiana	Dr. Nikki Robinson, InfraGard Maryland
FBI Private Sector Coordinator of the Year		Jill Pettorelli, FBI Chicago	Steven Wintonick, FBI New York	Kelly Decker, FBI Los Angeles	Miguel Clarke, FBI Dallas	Mike Miller, FBI Baltimore
IMA Community Outreach					InfraGard El Paso	David Chen, InfraGard Tampa Bay
Public/Private Partnership		Timothy R. Gablehouse, InfraGard Denver		Philip Siegel, InfraGard Los Angeles		Jack Voth, InfraGard Tampa Bay
Sector Chief of the Year		Arvin Verma, InfraGard Chicago	Jennifer Gold, InfraGard New York City Metro		Angel E. Avila, InfraGard El Paso	
Meeting the Challenge		Joseph Smith, InfraGard Springfield		Vik Ghai, InfraGard San Francisco Bay Area	Tom Moreno, InfraGard Houston	Ebony Vaz, InfraGard Tampa Bay
Rookie of the Year	Steven Solomon, InfraGard Dayton		Judy DeWolf, InfraGard New York City Metro	Kevin Le, InfraGard San Francisco Bay Area		



INFRAGARD NATIONAL AWARDS PROGRAM

25TH ANNIVERSARY INFRAGARD NATIONAL AWARDS CEREMONY

**Congratulations
to the 2021
Award Recipients!**



IMA Leadership Award
Gary Haines, InfraGard Springfield
From left to right: Ivan Wolkind, Gary Haines,
M.A. "Mo" Myers, and Maureen O'Connell



Daniel Alfin FBI Private Sector Coordinator (PSC) of the Year Award
Special Agent David Condo, FBI Cincinnati
From left to right: Ivan Wolkind, David Condo,
M.A. "Mo" Myers, and Maureen O'Connell



DHS CISA Protective Security Advisor of the Year Award
Antonio Enriquez, InfraGard Wisconsin
From left to right: Ivan Wolkind, M.A. "Mo" Myers, Antonio Enriquez,
and Maureen O'Connell



IMA Community Outreach Award
InfraGard New York Metro Members Alliance
From left to right: Ivan Wolkind, Judy DeWolf, M.A.
"Mo" Myers, and Maureen O'Connell.



IMA Leadership Award
Gary Haines, InfraGard Springfield
From left to right: Ivan Wolkind, Gary Haines,
M.A. "Mo" Myers, and Maureen O'Connell

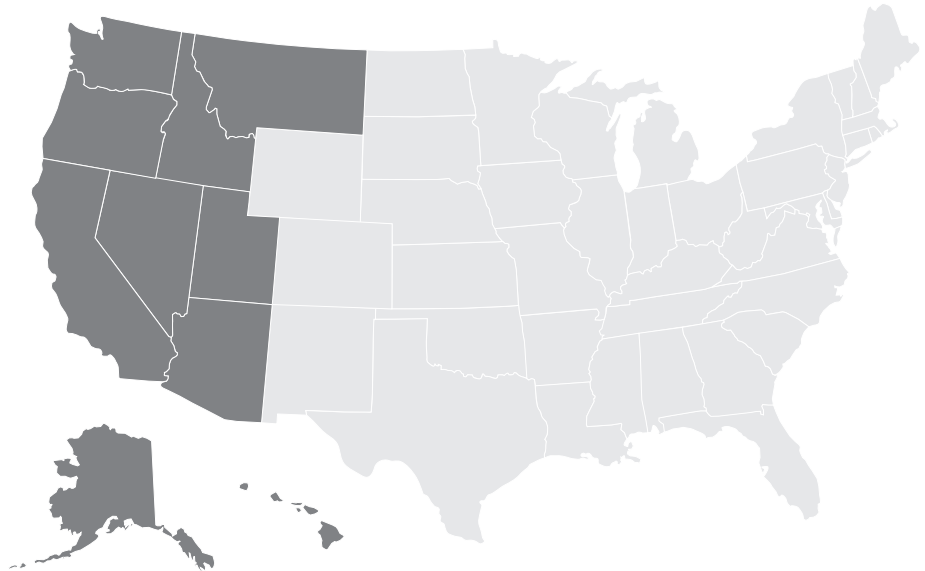


INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

PACIFIC REGION

IMA CHAPTER

Alaska
Arizona
Honolulu/Hawaii
Idaho
Los Angeles
Oregon
Sacramento
Salt Lake City
San Diego
San Francisco Bay Area
Southern Nevada
Washington State



Pacific Region Overview:

Regional Rep: Bruce Churchill

The Pacific Region IMAs continued active training programs, despite COVID-19 restrictions, by switching to a virtual platform. They discovered that the virtual approach actually increased attendance and member engagement. The Pacific Region is geographically challenged with many chapters covering significant portions of a state (HI, AK, WA, OR, ID, UT, and AZ). Several IMAs became quite proficient in the use of Zoom, GoToMeeting, and GoToWebinar platforms. Many IMAs in the region shared events regionally and nationally. Sector Chief Programs gained traction in the region, including the first IMA-to-IMA mentorship agreement with InfraGard San Diego continuing to actively assist the InfraGard San Francisco Bay Area Sector Program development. InfraGard Southern Nevada also started its Sector Chief Program, which continues to grow.

Fusion Center partnerships continue strong to be in all California IMAs and Arizona, and are being developed in Hawaii and Southern Nevada. Hawaii continues to include Guam and the Northern Mariana Islands in its chapter activities. IMAs in the Pacific Northwest (OR, WA, UT, and ID) are in the process of rebuilding. FBI Idaho support comes from a Resident Agency in Boise and the FBI Salt Lake City Field Office. If there is a Montana chapter, it will also be supported by a resident agency in Helena and the Salt Lake City Field Office. Monthly call regional attendance did not drop below 75% in 2021 and often exceeds 90%. This has been a big plus for information sharing as well as with bootstrapping efforts for rebuilding IMAs.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

PACIFIC REGION

Chapter Highlights

- **InfraGard Arizona** – The Arizona IMA had the most success in our ability to fully embrace the webinar as the new go-to method for bringing quality content to our members and community. In 2021, we hosted 17 online webinars, the most by far of any year in our history. In addition to our monthly Cyber Threat Brief, we presented topics including domestic violent extremism and malign foreign influence. We also piloted community outreach webinars designed to reach beyond our membership, engage members of the communities, and educate them about InfraGard and the resources available from the FBI.
- **InfraGard Hawaii** – We conducted hybrid meetings to foster critical infrastructure vulnerability awareness among our membership. Our High Intensity Drug Trafficking Area (HIDTA) presentation was well received by the local membership
- **InfraGard Los Angeles** – Using our virtual training platform, InfraGard Los Angeles hosted 34 live training events and 18 additional encore recorded events, providing a combination of commercially prepared, FBI and DHS-hosted trainings to about 11,000 security and law enforcement personnel nationwide. These events included such topics as: FBI Threat Briefings, Counterintelligence trends, Infrastructure Liaison Officer (ILO) training, Maritime Security, Overseas Travel Security, The Threat of Digital Currencies, IED Recognition, SCADA Vulnerabilities, Countering Active Terrorist Cells in the Homeland, a six-part OSINT series, and many more.
- **InfraGard San Diego** – During 2021, we continued to deliver trainings and webinars to nearly 3,000 members and worked with Sector Chiefs to routinely share information with members in their specific sector. We also launched the InfraGard San Diego Cyber Council. We are most proud of our virtual event, Combating the Dark and Wicked World of Crimes Against Children: A Memorial Presentation Honoring Fallen Agents Alfin and Schwarzenberger, co-hosted by InfraGard San Diego and InfraGard San Francisco. This event honored the life's work of these heroic agents and raised over \$27,000 for their families.
- **InfraGard San Francisco** – Our chapter hosted three fireside chats, nine chapter events, and the Silicon Valley Cyber Summit for our members. InfraGard San Francisco also partnered with InfraGard San Diego on a fundraiser for fallen FBI Special Agents Daniel Alfin and Laura Schwarzenberger, raising over \$27,000 for the two families. Kudos to SA Mike Gimbel for working with InfraGard San Diego and the FBI San Diego and Miami Field Offices to make the event a reality. The chapter also launched a Sector Chief Program with active Sector Chiefs for IT, Transportation, Emergency Services, Energy, and Food and Agriculture. Kevin Le and Vik Ghai won INMA's Regional Awards for Rookie of the Year and Meeting the Challenge, respectively.
- **InfraGard Southern Nevada** – 2021 was a year of retooling the board with experienced executives, bringing balance and insight to fuel chapter growth. We met our objective of onboarding seven Sector Chiefs, representing the Defense Industrial Base, Energy, Financial, IT, Transportation, Commercial and Industrial Facilities sectors. Our membership grew 25%, we conducted outreach with the Southern Nevada Fusion Center, and began developing a new web site. These objectives contributed to the InfraGard mission and emphasized interdisciplinary communications among our Sector Chiefs with the objective of implementing efficient information flow with our local FBI partners, Fusion Center and the InfraGard community as a whole.
- **InfraGard Washington Evergreen** – The chapter hosted meaningful webinars focused on critical infrastructure and provided monthly training to all chapter members, taught by subject matter experts.

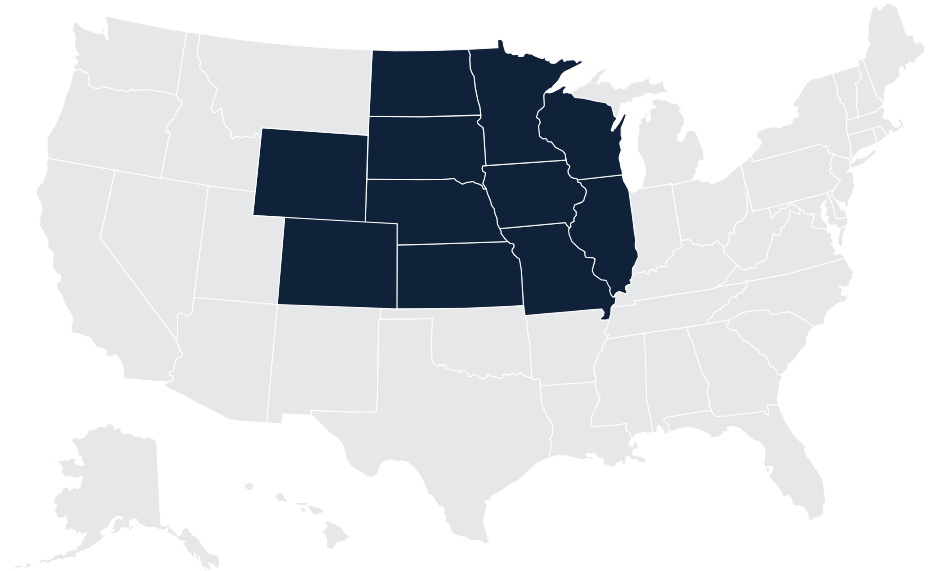


INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

NORTH CENTRAL REGION

IMA CHAPTER

Chicago
Denver
Iowa
Kansas City
Minnesota
Nebraska
North Dakota
Springfield
South Dakota
St. Louis
Wisconsin



North Central Region Overview:

Regional Rep: Steve Cohan

While 2021 continued to present pandemic-era challenges, the North Central Region chapters certainly rose to the occasion. Many InfraGard chapters continued to produce and host webinars and online meetings, with some gradually making the transition to hybrid or in-person meetings. With less face time, membership recruitment and engagement were also more challenging than in years past, but our IMAs worked hard to maintain virtual contact. On the monthly regional calls, the North Central Region chapter presidents continue to discuss and brainstorm important issues related to chapter operations and maintain close communications with InfraGard National Members Alliance. Our IMAs continued to grow in all aspects of their operations, including programming, outreach, and information sharing.

Chapter Highlights

- **InfraGard Chicago** – Even with the difficult times of the pandemic, InfraGard Chicago did well with communications and kept the members engaged with the chapter. We hosted quarterly meetings with different and interesting topics, including a valuable sector-specific webinar in March 2021.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

NORTH CENTRAL REGION

- **InfraGard Denver** – Our chapter focused time and resources to deliver a high-quality, diverse, and relevant training program that prioritizes the protection of U.S. critical infrastructure and the people of this nation. Our October 2021 training event, “Violence and Radicalization: Can They Be Predicted?” was well received by the community. Featured speakers included: FBI Denver National Security Assistant Special Agent in Charge Cheryl Mimura; Criminal Chief for the Colorado United States Attorney’s Office JD Rowell; FBI retired Special Agent Jonny Grusing, Director of Safety and Security for Douglas County School District; and FBI Intelligence Analyst Howie Shapiro. As a state that is no stranger to crimes of mass violence, this event provided relevant and reliable information for our community to be aware of and consider in their day-to-day lives.
- **InfraGard Iowa** – After pausing our annual summit in 2020 due to the pandemic, we were able to host it in October 2021. An FBI representative always provides the keynote. This year, it was Special Agent Eric Yingling, and our members were very engaged and asked some great questions.
- **InfraGard South Dakota** – We had record turnout to our quarterly virtual member meetings. Our chapter featured speakers on the topics of detecting ransomware and OSINT tools, which helped our members with continuing education.
- **InfraGard Toledo** – As a rather small IMA, with under 40 active members, getting the group back together and growing was a positive. The board met each and every month during COVID, which was both a goal and an accomplishment. While we have not grown, we have kept our strength and increased our numbers and levels for Patriots Circle. We held two member meetings (both in-person and virtual) over the course of the 2021 calendar year. Our tabletop exercise and topics were well received.

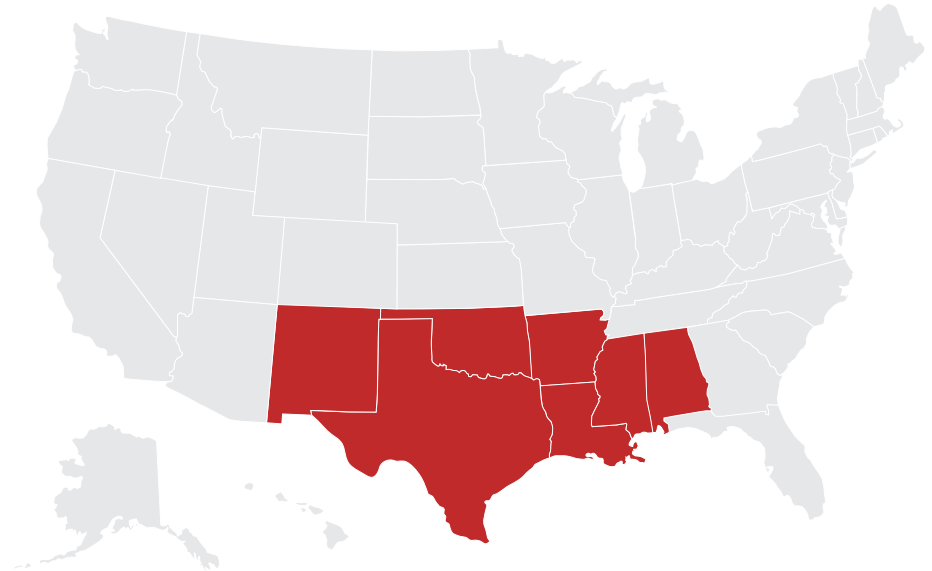


INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

SOUTH CENTRAL REGION

IMA CHAPTER

Arkansas
Austin Capital Texas
Birmingham
El Paso
Houston
Huntsville
Louisiana
Mississippi
New Mexico
North Texas
Oklahoma
Rio Grande
San Antonio



South Central Region Overview:

Regional Rep: Gina Moore

Deputy Regional Rep: Julie Johnson

Some South Central region chapters began transitioning their meetings to a hybrid online/in-person format in 2021 after initially moving to online meetings in 2020 during the pandemic. Others maintained an online format. Chapters continued sharing online meetings and events both regionally and nationally. After a widespread winter storm early in the year that impacted several states, the region hosted a symposium in April covering best practices in resilience and surviving power grid outages. The region also enjoyed hearing an overview of the Louisiana drone detection program. While our region's chapters held many highly successful and well-attended meetings and events, common challenges in 2021 included finding venues that supported hybrid meetings, gaining new members, and re-engaging members and board leaders.

Chapter Highlights

- **InfraGard Birmingham** – Our chapter conducted non-IMA outreach and education in three critical sectors. The April CyberNow summit, in partnership with Birmingham's Tech/Professional Organization, drew 700 attendees for a two-day virtual conference featuring four keynotes and 40+ breakouts. 24 of the presenters were IMA members. The October Healthcare Fraud Summit was presented virtually in partnership with eight healthcare executive and professional organization and drew 220 attendees over two days, with 16 presenters, including FBI, USAO, and healthcare attorneys. The November Financial Fraud summit drew 270 attendees over two days for 12 speakers including active and retired FBI, certified fraud examiners, and USAO attorneys. In each case, about 50% of the audience were non-IMA.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

SOUTH CENTRAL REGION

- **InfraGard Houston** – InfraGard Houston continued to conduct chapter meetings virtually every other month during the pandemic. Our 14 Cross-Sector Councils (CSCs) conducted their own meetings at least quarterly, with some meeting monthly. Our 2021 chapter meetings covered the topics of public health during the pandemic, a technical deep dive on ransomware, an update on the CIS critical controls, a counterintelligence case study, and lessons learned on cyber threats to industrial infrastructure.
- **InfraGard Huntsville** – A Huntsville member identified an insider threat to the FBI, which was quickly acted on, resulting in neutralization of the threat. It also resulted in a change in policies to prevent or limit a similar occurrence from happening again. This significant event was mitigated due to the InfraGard training, FBI training, and the strong relationship between InfraGard Huntsville and the FBI. The chapter also quickly converted in-person events to virtual events during the pandemic. This allowed us to continue engaging our members in monthly meetings. As the COVID restrictions lessened, we continued the virtual option and retooled our meetings to a hybrid format. This also allowed us to host the monthly National Counterintelligence Task Force Link and Learn sessions using MS Teams.
- **InfraGard Louisiana** – InfraGard Louisiana hosted the NOLASEC Exercise, one of the largest exercises in the state of Louisiana in 2021. The NOLASEC Exercise comprised 210 individuals, representing 129 entities stretching from Lower Mississippi River MM 10 Above Head of Passes (AHOP) in Venice, LA to River MM 260 AHOP in Jackson, LA. Our chapter also hosted the 2021 InfraGard Louisiana North Louisiana Soft Target Workshop from November 30-December 1 in partnership with the Louisiana State Police LA-SAFE and GOHSEP. The workshop drew 80 attendees representing law enforcement and InfraGard members.
- **InfraGard Oklahoma** – Our chapter held continuous meetings throughout the pandemic, with some hybrid meetings, and increased membership despite primarily going virtual. We had nearly 400 in-person attendees for our 14th annual Information Warfare Summit, an all-day conference with several tracks on cybersecurity topics.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

MIDWEST REGION

IMA CHAPTER

Central Ohio

Cincinnati

Dayton

Indiana

Kentucky

Knoxville

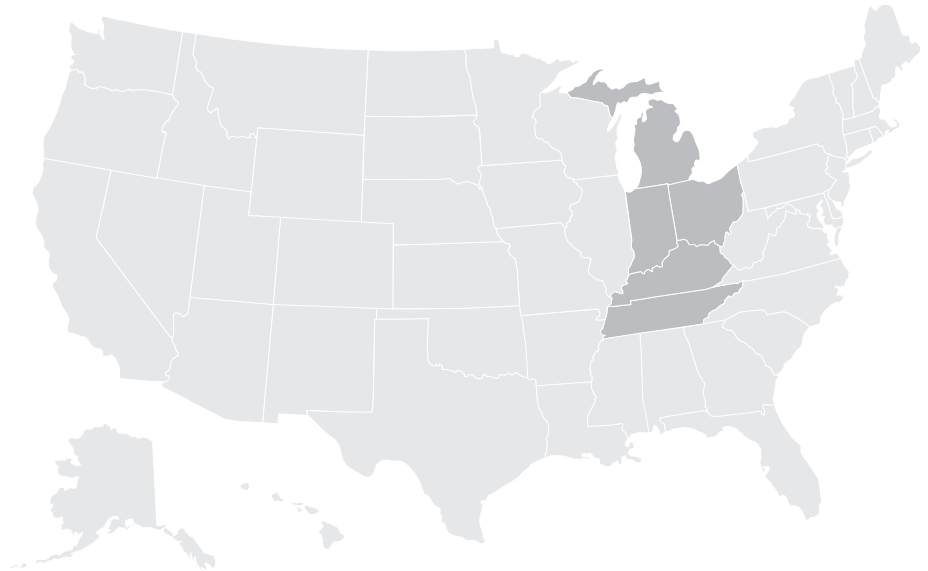
Memphis

Michigan

Middle Tennessee

Northern Ohio

Toledo



Midwest Region Overview:

Regional Rep: Rich Ullom

Deputy Regional Rep: Mike Poynter

As the pandemic continued to present numerous challenges, 2021 saw most of the Midwest region IMAs maintaining virtual events, with some transitioning to hybrid events. The benefit of this was greater information sharing as our chapters were able to make their online trainings and events available to InfraGard members nationwide. Our chapters continued to grow in all aspects of their operations, including programming and events, information sharing, and building relationships with FBI Field Office partners.

Chapter Highlights

- **InfraGard Dayton** – Our chapter was able to virtually maintain continuity of purpose in meeting our mission. We proudly delivered a virtual program on Insider Threat Management by Mike Shannon on November 17.
- **InfraGard Indiana** – Our chapter hosted three very successful virtual events for the healthcare, education and IT sectors, featuring speakers from around the country. We proactively disseminated information regarding a potential foreign threat to members. These virtual events were focused on educating InfraGard members on the threat landscape specific to their sectors.
- **InfraGard Memphis** – Our chapter maintained board and team engagement throughout the challenges of the pandemic. We continued to meet with our CISO working group virtually, even though did not hold in-person events due to COVID-19.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

MIDWEST REGION

- **InfraGard Michigan** – InfraGard Michigan maintained and built upon virtual platforms for quarterly meetings, board meetings, and conferences, which enabled a learning solution for the membership during a time where in-person meetings were not feasible. We also hosted our annual conference, which provided our members with valuable knowledge in securing our critical infrastructures.
- **InfraGard Northern Ohio** – InfraGard Northern Ohio hosted four very impactful events to educate and promote discussion around resilience, protecting critical infrastructure, and securing our companies.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

NORTHEAST REGION

IMA CHAPTER

Albany

Boston

Buffalo

Central PA

Connecticut

Maine

New Hampshire

New Jersey

NY City Metro

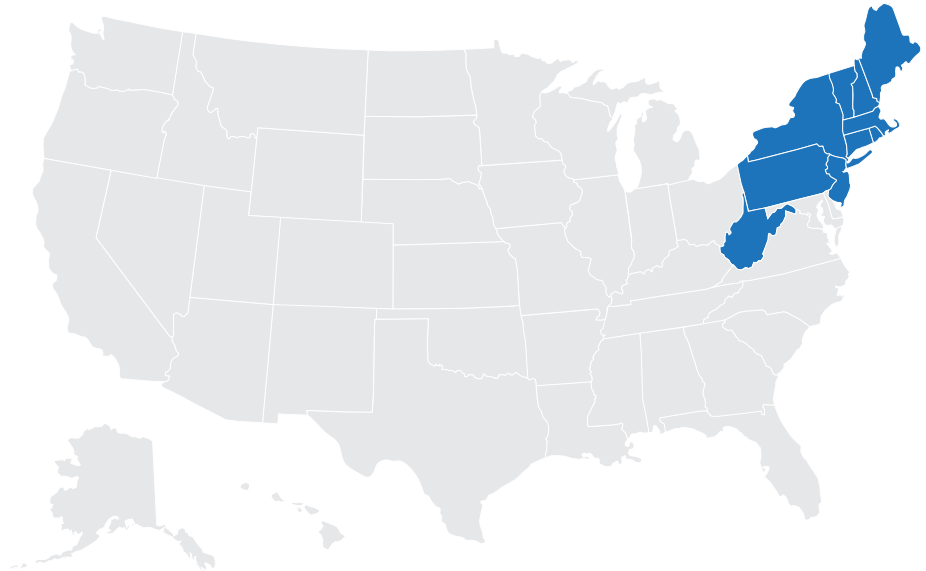
Philadelphia

Pittsburgh

Rhode Island

Rochester

West Virginia



Northeast Region Overview:

Regional Rep: Bob Antia

Of the 13 Northeast Region chapters, some have begun to transition to live events, while most are virtual or hybrid. Many chapters continued sharing online meetings and events both regionally and nationally. While the region chapters held many highly successful and well-attended meetings and events, common challenges in 2021 included finding venues that supported hybrid meetings. One constant challenge is the need for volunteer management and succession planning. This will be a discussion within the Northeast Region and InfraGard National Members Alliance.

Chapter Highlights

- **InfraGard Buffalo** – The information gathered from webinars and events that our chapter sponsored or hosted was invaluable, including: Preventing Targeted Violence; Catching A Cyber Thief; Are Smart Gadgets a Smart Move?; and Is Someone There? (Preventing Criminals From Exploiting Your Email Accounts And Computers From The Inside). Our webinar, Reasons To Think Twice Before Posting Your Personal Data Online, was our most successful and well-attended event.
- **InfraGard Maine** – InfraGard Maine delivered multiple sessions of programming to the community, with three 1000-seat sellout events for an FBI-provided presentation on Huawei.
- **InfraGard New Hampshire** – Our chapter conducted four webinars that were offered nationwide: Protecting NH Governments Through Public/Private Partnerships; DHS CISA brief; Counterfeit Products; and Missing and Exploited Children. InfraGard New Hampshire member Jennifer Harper was the national recipient of the InfraGard Public/Private Partnership Award. The chapter remained active despite COVID-19 restrictions and also created and launched an Advisory Committee.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

NORTHEAST REGION

- **InfraGard New Jersey** – InfraGard New Jersey held several virtual meetings focused on cyber awareness and connected the FBI with NJSP/NJCCIC and NJOHSP resources. We increased membership over the last two years, increasing from 300 to almost 600 members, with 175 applications pending. We also participated in the National Disaster Resilience Council’s work to promote security awareness for utilities security.
- **InfraGard Rhode Island** – Our chapter hosted a December holiday event that was the first large, in-person event in two years and was well-attended. The main theme of the evening was COVID’s affect across the sectors. Industry experts discussed topics including security and resilience in the age of COVID, workplace mental health and federal response to fraud. Our chapter experienced success with fundraising and gaining sponsors who are actively supportive, thanks to the board’s efforts.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

SOUTHEAST REGION

IMA CHAPTER

Atlanta

Charlotte

Delaware

Eastern Carolina

Jacksonville

Maryland

National Capital

Region

Norfolk

Orlando

Puerto Rico

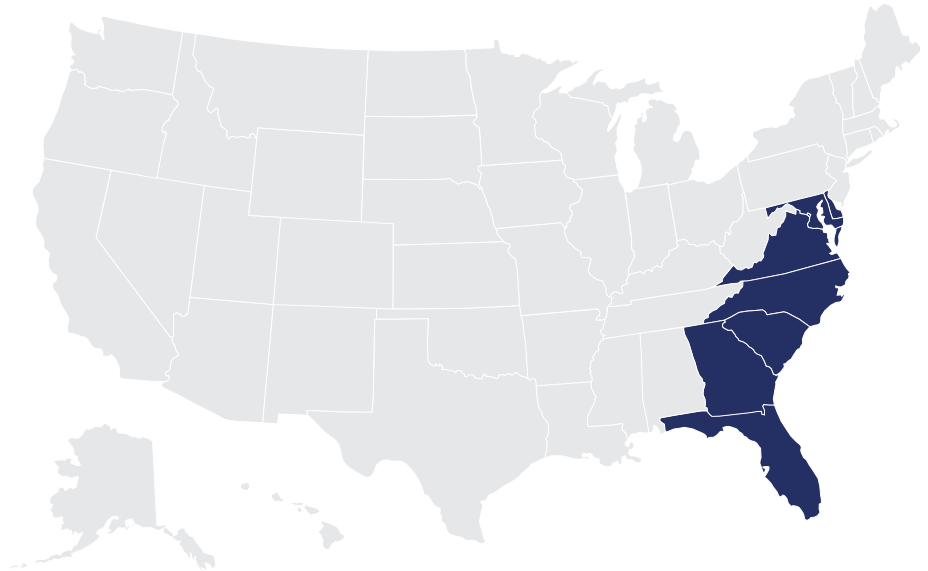
Richmond

South Carolina

South Florida

Tampa Bay

Tallahassee



Southeast Region Overview:

Regional Rep: Paul Nunnally

In the Southeast Region, some IMAs slowly began returning to in-person events in 2021, but most continued to meet virtually. This also allowed for greater information sharing as our chapters were able to make their online trainings and events available to InfraGard members nationwide. On the monthly regional calls, the Southeast Region continues to foster effective communications among the different chapters in the region and InfraGard National Members Alliance. In 2021, we saw successful leadership transitions in multiple chapters as new presidents and board members came on board. The Southeast Region also worked hard on the annual recertification effort and had a strong recertification rate.

Chapter Highlights

- **InfraGard Delaware** – Our chapter promoted Operation Warp Speed to help build awareness about COVID-19 and other supply chain challenges. Operation Warp Speed was a federal interagency effort initiated by the U.S. government to assist the healthcare industry in accelerating the development, manufacturing and distribution of COVID-19 vaccines.



INFRAGARD REGIONAL AND CHAPTER HIGHLIGHTS

SOUTHEAST REGION

- **InfraGard National Capital Region (NCR)** – InfraGardNCR held 19 webinars in 2021 with thousands of attendees. Topics included economic espionage, domestic violent extremism, drones, spyware, industrial control systems, business email compromise, and many more. After a year of uncertainty, and no 2020 Cyber Camp, we were able to offer students a one-week long, virtual #CYBERCamp from July 26-31, 2021. During Cyber Camp, students learned the following: Python programming; Windows PowerShell; Windows operating system from the command line perspective; how to forensically process and manage digital information; development of forensic skills for static and dynamic analysis; and ethical responsibilities in cybersecurity.
- **InfraGard Orlando** – Our chapter has been rebuilding in 2021. A new board was formed and is re-engaging with speakers and seeking sponsors.
- **InfraGard Tallahassee** – Our chapter was able to help educate our members on various important topics through education from guest speakers. A featured event provided members with education about the security of medical devices.
- **InfraGard Tampa Bay** – InfraGard Tampa Bay successfully signed additional sponsors to provide resources to promote our objectives. We also participated in regional security summits to meet prospective and current members and speakers. We changed 'at large' designations of officers to specifically assign responsibilities to address specific tasks, strengthened our Sector activities to cover specific industry risks and improve awareness and participation, and included diverse topics to heighten interest and participation at member meetings.



INFRAGARD FINANCIAL HIGHLIGHTS

YEAR ENDED SEPTEMBER 30, 2021

InfraGard National Members Alliance, Inc.

Statement of Financial Position September 30, 2021

Assets

Current assets	
Cash	\$ 103,811
Accounts receivable	185,778
Prepaid expenses	<u>10,417</u>
Total current assets	300,006
Property and equipment, net	<u>-</u>
Total assets	<u>\$ 300,006</u>

Liabilities and Net Assets

Current liabilities	
Accounts payable	\$ <u>83,241</u>
Total liabilities	<u>83,241</u>
Commitments and contingencies	
Net assets	
Without donor restrictions	<u>216,765</u>
Total net assets	<u>216,765</u>
Total liabilities and net assets	<u>\$ 300,006</u>



INFRAGARD FINANCIAL HIGHLIGHTS

YEAR ENDED SEPTEMBER 30, 2021

InfraGard National Members Alliance, Inc.

Statement of Activities Year Ended September 30, 2021

Support and revenues	
Contributions	\$ 180,135
Meetings and events	136,493
Program income	408,637
Other income	52,436
	<hr/>
Total support and revenues	777,701
	<hr/>
Expenses	
Program services	534,138
Fundraising and development	84,500
Management and general	101,089
	<hr/>
Total expenses	719,727
	<hr/>
Change in net assets	57,974
	<hr/>
Net assets, beginning	158,791
	<hr/>
Net assets, end	\$ 216,765



INFRAGARD FINANCIAL HIGHLIGHTS

YEAR ENDED SEPTEMBER 30, 2021

InfraGard National Members Alliance, Inc.

Statement of Functional Expenses Year Ended September 30, 2021

	Program Services	Fundraising and Development	Management and General	Total
Contributions to members	\$ 12,951	\$ -	\$ -	\$ 12,951
Contributions to others	1,100	-	-	1,100
Executive staff	125,600	64,000	50,817	240,417
Professional staff fees	121,000	7,250	11,580	139,830
Directors and officers insurance	64,328	-	-	64,328
Education and training	33,639	-	-	33,639
Operations	62,918	9,250	30,692	102,860
Travel and meetings	112,602	4,000	8,000	124,602
Total	<u>\$ 534,138</u>	<u>\$ 84,500</u>	<u>\$ 101,089</u>	<u>\$ 719,727</u>



INFRAGARD FINANCIAL HIGHLIGHTS

YEAR ENDED SEPTEMBER 30, 2021

InfraGard National Members Alliance, Inc.

Statement of Cash Flows Year Ended September 30, 2021

Cash flows from operating activities	
Change in net assets	\$ 57,974
Adjustments to reconcile change in net assets to net cash used in operating activities	
Changes in operating assets and liabilities	
Accounts receivable	(134,631)
Prepaid expenses	(10,417)
Accounts payable	<u>61,007</u>
Net cash used in operating activities	<u>(26,067)</u>
Net decrease in cash	(26,067)
Cash, beginning	<u>129,878</u>
Cash, end	<u><u>\$ 103,811</u></u>



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INMA BOOTH SPONSOR @ GSX	 
CONGRESS COFFEE, BREAKFAST & LUNCH SPONSORS	 
CONGRESS RECEPTION SPONSOR	
BRONZE SPONSORS	      



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Gene Kingsley, Vice President | InfraGard Boston
Dwight Koop, Treasurer | InfraGard Chicago
Dr. Terry Oroszi, Secretary | InfraGard Dayton

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Douglas Farber, Board Director | InfraGard New York Metro
Daniel Honore, Board Director | InfraGard Wisconsin
John Pi, Board Director | InfraGard National Capital Region
Earl Motzer, Board Director | InfraGard Kentucky
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Voviette Morgan, Special Agent in Charge, FBI Los Angeles Field Office

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Evan Davis, General Counsel | InfraGard Los Angeles

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Caroline Schirato, Director of Development and Events | InfraGard Sacramento
Chuck Georgo, Director of Education, Training, and Grants | InfraGard Orlando

WELCOME TO THE 2021-2022 BOARD OF DIRECTORS AND STAFF!

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Gene Kingsley, Vice President | InfraGard Boston
Dwight Koop, Treasurer | InfraGard Chicago
Dr. Terry Oroszi, Secretary | InfraGard Dayton

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Douglas Farber, Board Director | InfraGard New York Metro
Daniel Honore, Board Director | InfraGard Wisconsin
Mary Lasky, Board Director | InfraGard Maryland
Michael McCall, Board Director | InfraGard Rhode Island
Earl Motzer, Board Director | InfraGard Kentucky
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Rob Walker, Board Director | InfraGard San Diego
Eric Walters, Board Director | InfraGard Kansas City

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Stacey Moy, Special Agent in Charge, FBI San Diego Field Office

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Evan Davis, Chief Legal Officer | InfraGard Los Angeles
Hyatt Simmons, General Counsel | InfraGard North Texas

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Caroline Schirato - Director of Development and Events | InfraGard Sacramento
Chuck Georgo - Director of Education, Training, and Grants | InfraGard Orlando



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